

2026-09-30 New feature: role suggestions

The new feature

A new method has been added to **suggest roles** that can be assigned to a user.

With this feature, on some Soffid pages, when you want to **assign a role to a user**, the **system will suggest the most likely roles**.

Bear in mind

Please note the following points:

- This feature must be **enabled** and **configured** before it can be used.
- The **configuration** page is in the **mining** addon.
- Some **addons** may use this feature.

How to configure it?

The following **components** must be installed:

- Console 4.0.75 (or higher)
- Mining addon 4.0.2 (or higher)

And optionally some addons:

- BPM addon 4.0.10 (or higher)

Let's look at an example

Step 1: activation

To enable this feature, you need to **upgrade** the **console** and the **mining addon**.

A **syncserver restart** is also required after the upgrade.

We can now find the "**Role assignment suggestions**" page in the "**Tools**" menu.

Main Menu > Tools > Role assignment suggestions

Expand allCollapse all☰

▼ Role assignment suggestions

Enabled

☐ No

Attributes to analyze

Types of users to analyze *

- Select value -

Server *

- Select value -

Scheduled task

Reset valuesConfirm changes

And we have to enable this feature.

Main Menu > Tools > Role assignment suggestions

Expand allCollapse all☰

▼ Role assignment suggestions

Enabled

☒ Yes

Step 2: configuration

To configure this functionality, we need to **decide** which **user attributes** the system should analyse, for which **types of users**, and select a **sync server**.

Expand all

Collapse all



▼ Role assignment suggestions

Enabled



Yes

Attributes to analyze

Type



Primary group



Country



Types of users to analyze *

Internal user



External user



- Select value -



Server *

sync-server-version4.netversion4



Scheduled task

Reset values

Confirm changes

Once this step has been configured, we need to **run** or **schedule** the **task** so that Soffid generates an internal **matrix** containing all the **possibilities**.

Once the process has been run for the first time, this **feature** is **ready** for **use**.

Step 3: usage

To make use of the **role suggestions**, we can go to the **Users page**, select a user and go to the **roles tab**.

 **Ethan Miller**
ethan_miller

- Basics
- Groups
- Accounts
- Roles
- Effective Roles
- Shared accounts
- Sessions
- User processes
- Issues
- Tokens
- OTP devices
- Backups

Add new

Import

Download CSV File

View

☐	Role ^	Description	Account	Information system	System	Holder group
☐	SOFFID_USER	Soffid user	ethan_miller	SOFFID	soffid	

When you click on "**Add new**" to add a new role, Soffid will show you the **suggested roles** that, based on the settings from the previous step, are the most likely to apply to this user.

New role assignment

Select role

Optional scope

Set membership properties

Finish

Select role *

 Select role



Enter a role name, or select one of the suggested ones:

Name	System	Description	Domain value
SOFFID_ADMIN	soffid	SOFFID Administrator	
Technical team	soffid	Technical team	
Supplier	soffid	Supplier	
CTO	soffid	CTO	
Other resources	soffid	Other resources	
QA	CustomApplication	QA	Zara
Programmer	CustomApplication	Programmer	Pull&Bear
Programmer	CustomApplication	Programmer	Zara
Programmer	CustomApplication	Programmer	Massimo Dutti
SOFFID_SCIM	soffid	SOFFID_SCIM	

Undo

Next

Step 4: BPM addon

When you **upgrade** the **BPM addon**, you will be able to use suggestions in the **permission request workflows**.

If you already have a workflow, go to the **BPM editor** page.

In this case, we will open the "Request roles massive".

Main Menu > Configuration > Workflow settings > BPM editor

Add new

Import

☐	Process ^	
	reques	
☐	Permissions request	
☐	Request roles massive	

In the diagram select the "**Start**" node.

Main Menu > Configuration > Workflow settings > BPM editor

2 out of 3 < >

 **Request roles massive**
permission

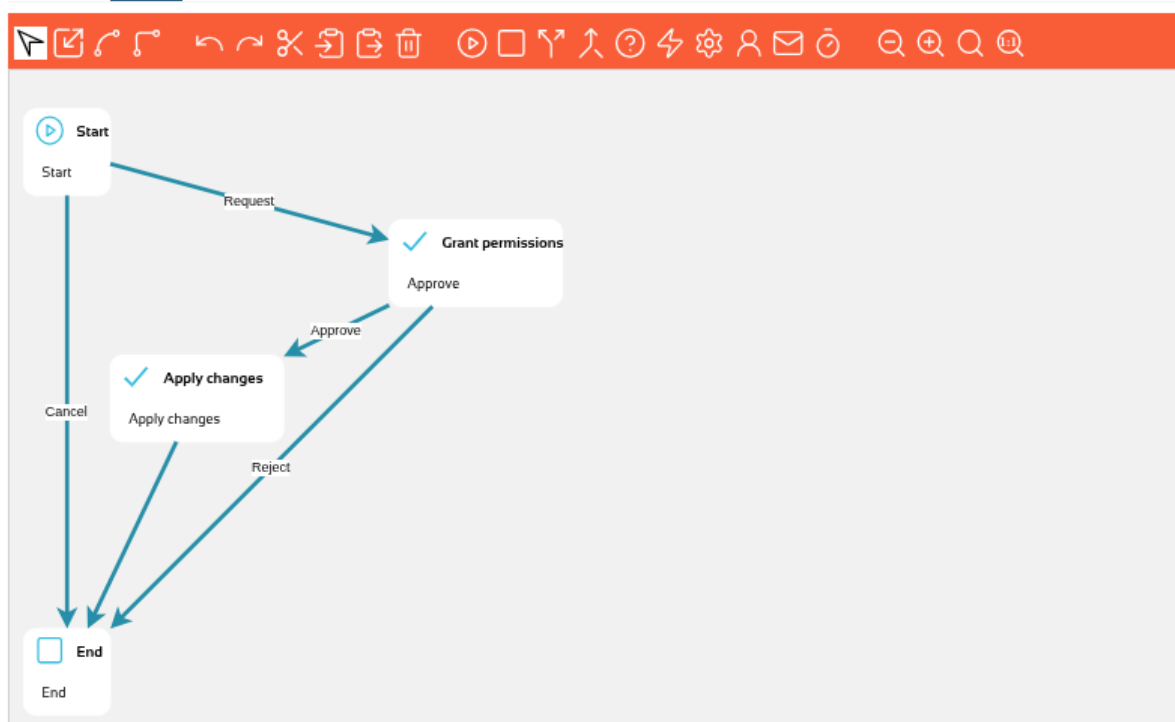
Save

Save and Publish

Cancel

...

Summary Diagram Attributes Resources



And **enable** "**Suggest new roles**".

Node details

X

Step name * :

Start

1 out of 4 < >

Step type :

Start

▼

Description :

Request permission changes

//

Task details

Fields

Triggers

Incoming transitions

Outgoing transitions

Permission request screen type :

Self service request

▼

Role selection filter :

Role selection filter

✎

Application selection filter :

Application selection filter

✎

Suggest new roles :

☒ Yes

Close the popup and click on the **"Save and publish"** button.

Finally, we can now go to the **ISS module** and, now **"My requests"**, select the **"Request roles masive"** workflow, and the **suggested roles** will then be displayed under **"Filter out roles"**.



Request roles massive

Process Request roles massive (Version 5)

[Task](#) [Actions log](#) [Attachments](#) [Comments](#)

User selected :

 admin: Soffid Administrator



Information systems

Filter out applications :

Filter out applications

APP_USERS

APP_USERS

Company profiles

Company profiles as a first level
of access

SOFFID

SOFFID Identity Manager

Filter out roles :

Filter out roles

SOFFID_MANAGER

Soffid manager

Supplier

Supplier

Technical team

Technical team

Other resources

Other resources

SOFFID_USER

Soffid user

Administrador de Sistemas

Administrador de Sistemas

Add comment :

Add comment

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