

2026-05-31 New feature: hidden stack tracers

The new feature

Users who do not have the SOFFID_ADMIN role will **no** longer **see** the details of **errors** in the **Console**; instead, an **identifier** will be displayed so that administrators can look it up in the log.

Bear in mind

Please note the following points:

- Users with the **SOFFID_ADMIN** role will be able to **view the error log**.
- End **users** will see an **identifier** which they must share with the administrator.

How to configure it?

The following **components** must be installed:

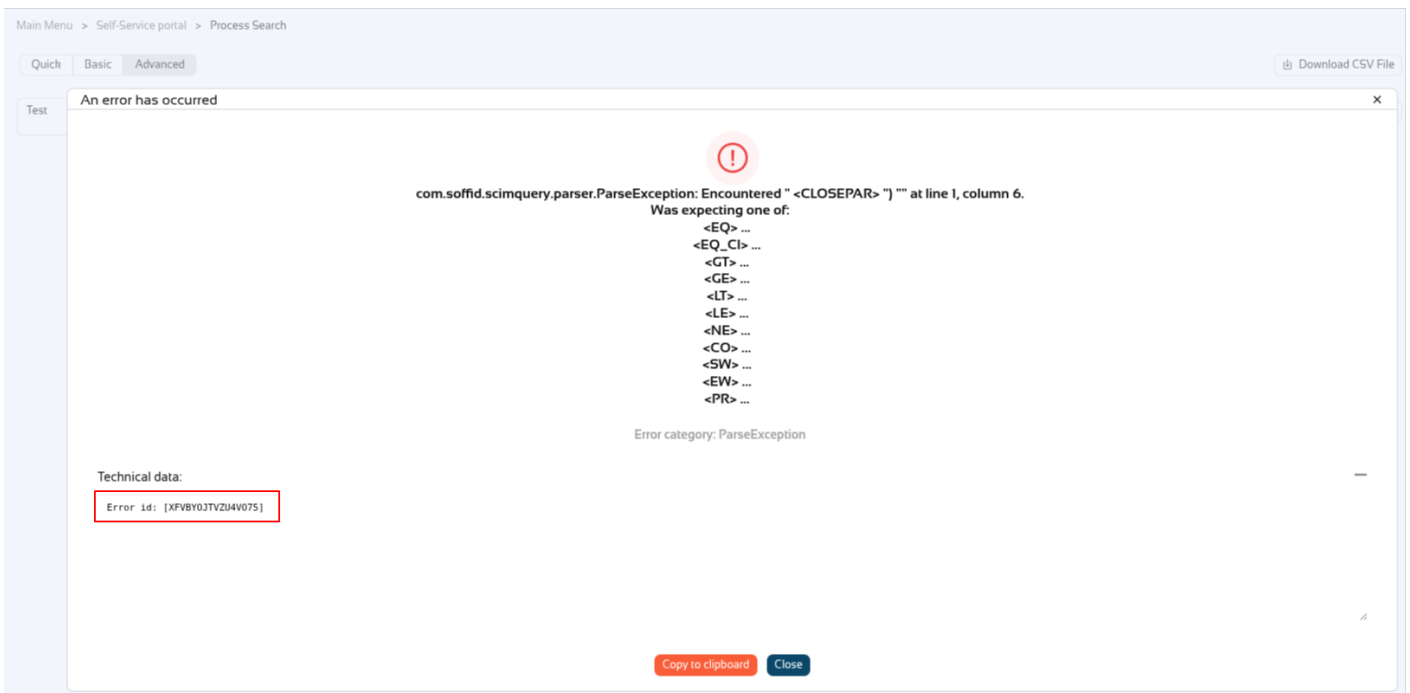
- Console 4.0.58 (or higher)

Let's look at an example

Let's follow these steps.

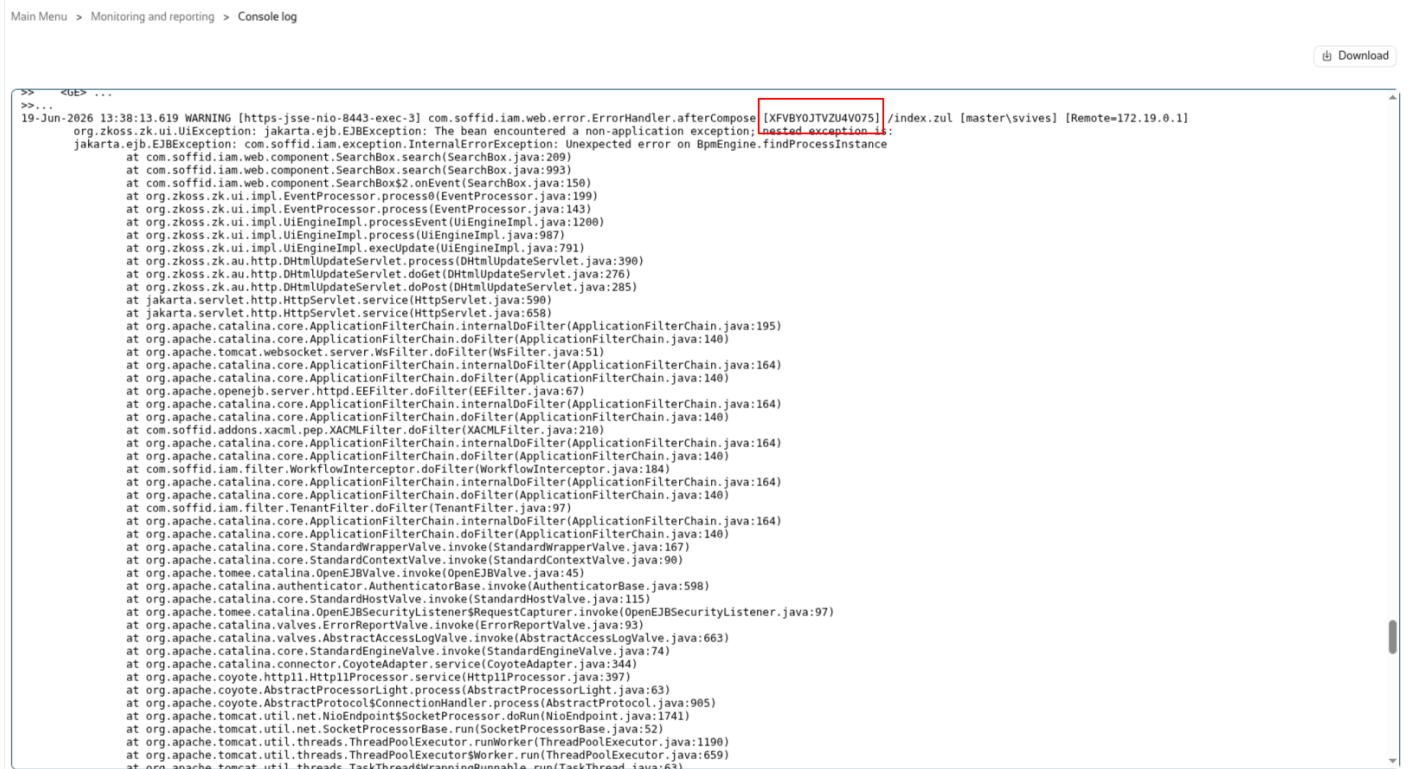
- Open the **Console**.
- Next, go to the **Identity Self Service** module.
- Select the **Process Search** page.
- In the search bar, select the **Advanced** option.
- Type in **any text**, for example "Test".
- Then click on the **magnifying glass** to search.

- In the pop-up window displaying the error, **click on the "+" icon** to the right of the text "Technical data".
- You can now see the **identifier**.



Now the user has to share the id with the Soffid administrator, in this exemple XFVBYOJTVZU4V075.

Soffid administrators can **look up** the **id** in the **"Console log"** page.



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