

2026-05-08 New feature: set password when enabling an account

The new feature

Now, when an account is **disabled**, its **password** is **deleted**. Afterwards, if the user changes his password, the disabled account will still have no password. If the disabled account is **enabled**, the agent of the account will **set** the password of the **password domain** to the account and send it to the target system.

Bear in mind

Please note the following points:

- The user's **password domain** will have **value** once at least one password has been assigned.
- The account must be a **single-user account**; these are the ones that can be viewed in a user's accounts tab.

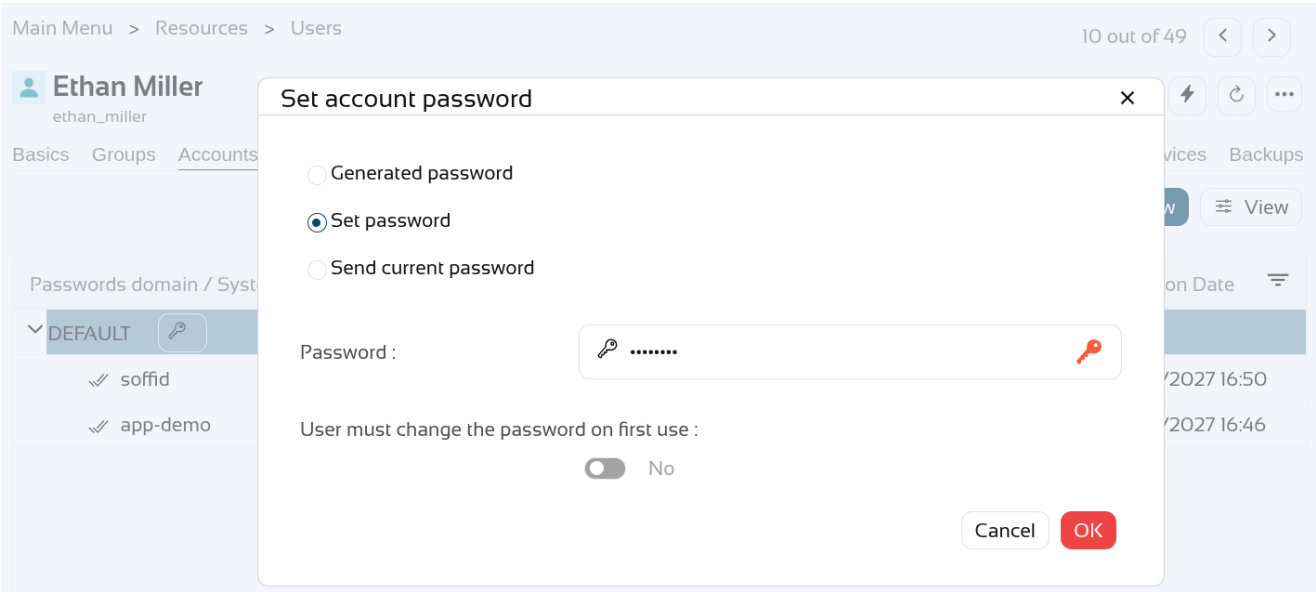
How to configure it?

The following **components** must be installed:

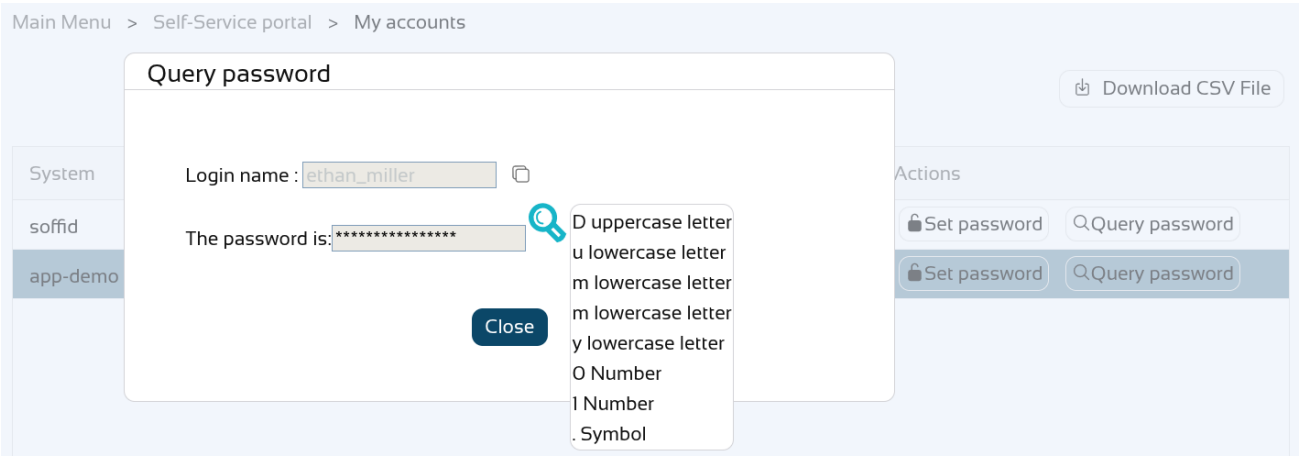
- Console 4.0.57 (or higher)
- Syncserver 4.0.35 (or higher)
- SAP plugin 4.0.2 (or higher)

Let's look at an example

Let's look at an example, here we have the user "**ethan_miller**" to whom we are going to assign the password "**Dummy01.**".



You can check your password on the "**My accounts**" page, click on the "**View password**" of the "**app-demo**" account.



Now let's **disable** the "app-demo" account.

Passwords domain / System	Account	Status	Created	Password changed	Expiration Date
▼ DEFAULT					
✓ soffid	ethan_miller	Enabled	04/02/2026 12:	08/06/2026 17:02	08/06/2027 17:02
• app-demo	ethan_miller	Disabled	29/04/2026 11:5	08/06/2026 17:01	08/06/2026 17:01

Check the password again, it must be empty.

We are going to assign a new password "**Dummy02.**".

Main Menu > Resources > Users

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Ethan Miller
ethan_miller



BasicsGroupsAccountsRolesEffective RolesShared accountsSessionsUser processesIssuesTokensOTP devicesBackups

Add newView

Set account password

☐ Generated password

☒ Set password

☐ Send current password

Password :





User must change the password on first use :

☐ No

Cancel

OK

The other account has the new password.

Main Menu > Self-Service portal > My accounts

Download CSV File

System	System description	Name	Actions
soffid	Soffid system	ethan_miller	Set password Query password
app-demo			

Query password

Login name :ethan_miller

The password is:*****

Close

D uppercase letter

u lowercase letter

m lowercase letter

m lowercase letter

y lowercase letter

0 Number

2 Number

. Symbol

Enable the "app-demo" account.

Main Menu > Resources > Users

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Ethan Miller

ethan_miller

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BasicsGroupsAccountsRolesEffective RolesShared accountsSessionsUser processesIssuesTokensOTP devicesBackups

Add new

View

Passwords domain / System	Account	Status	Created	Password changed	Expiration Date
▼ DEFAULT🔗					
✔ soffid	ethan_miller	Enabled	04/02/2026 12:	08/06/2026 17:07	08/06/2027 17:07
📶 app-demo	ethan_miller	Enabled	29/04/2026 11:2	08/06/2026 17:01	08/06/2026 17:01

Check the account with the new password.

Download CSV File

System	System description	Name	Actions	
soffid	Soffid system	ethan_miller	Set password	Query password
app-demo	app-demo for IGA training	ethan_miller	Set password	Query password

Query password

Login name : ethan_miller

The password is: *****

Close

- D uppercase letter
- u lowercase letter
- m lowercase letter
- m lowercase letter
- y lowercase letter
- 0 Number
- 2 Number
- . Symbol