Sync server monitoring

Description

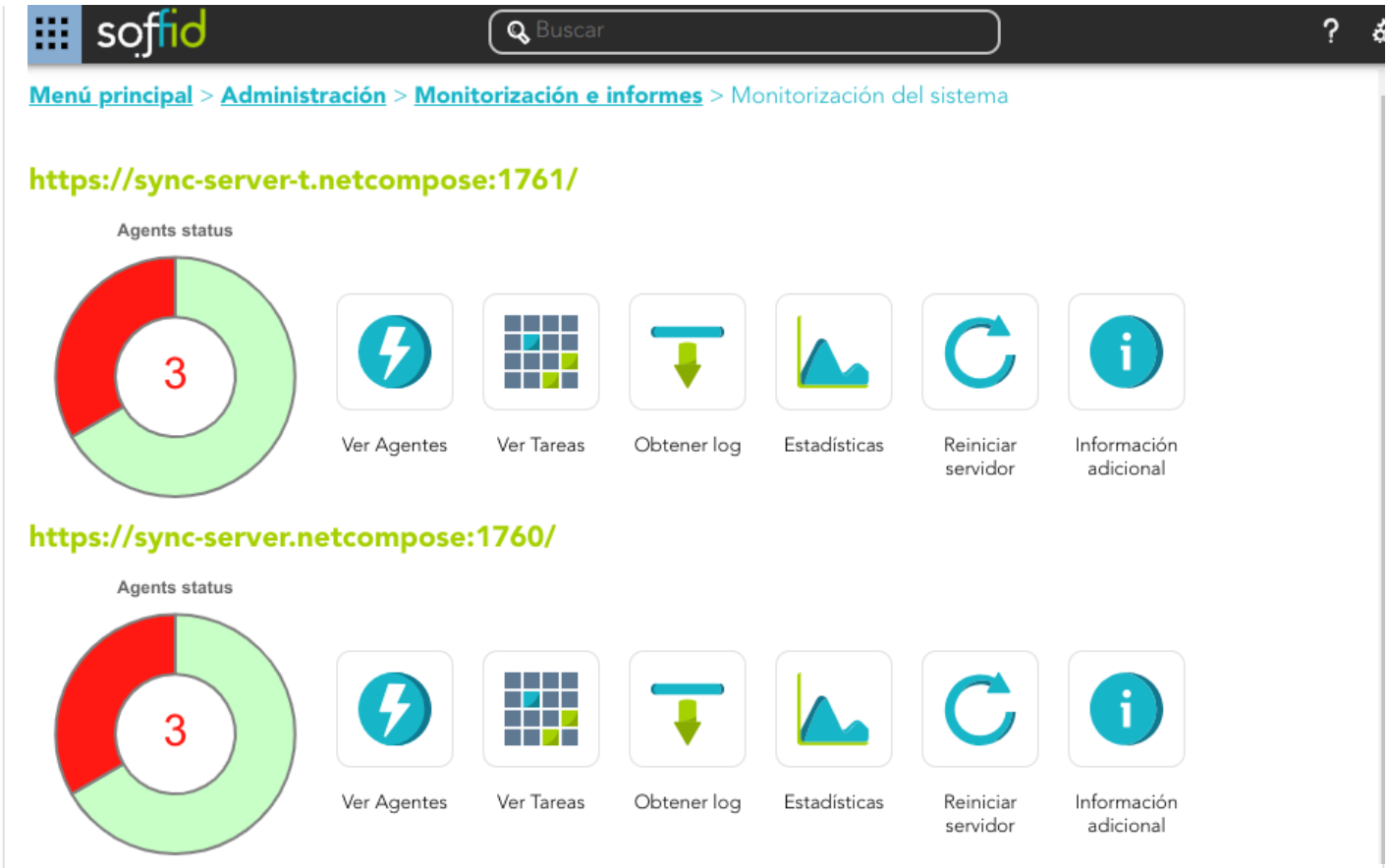
Soffid provides a monitoring functionality to consult all the information of the different agents and the status of each one of them and the amount of tasks assigned. Consequently, it allows diagnosing possible incidents in a quick and easy way.

This option allows you to manage all the options related to the tasks created according to the configuration of each of the agents.

Sync server

Shows a list with the URL of all the sync servers that you have configured and the options to perform for every sync server.

Image



Agent Status

The graph of agent status shows the number of agents connected (green light) and the number of agents disconnected (red light). By clicking on the captions you can select if you want to show only the connected agents, only the disconnected agents, or both agents.

Image

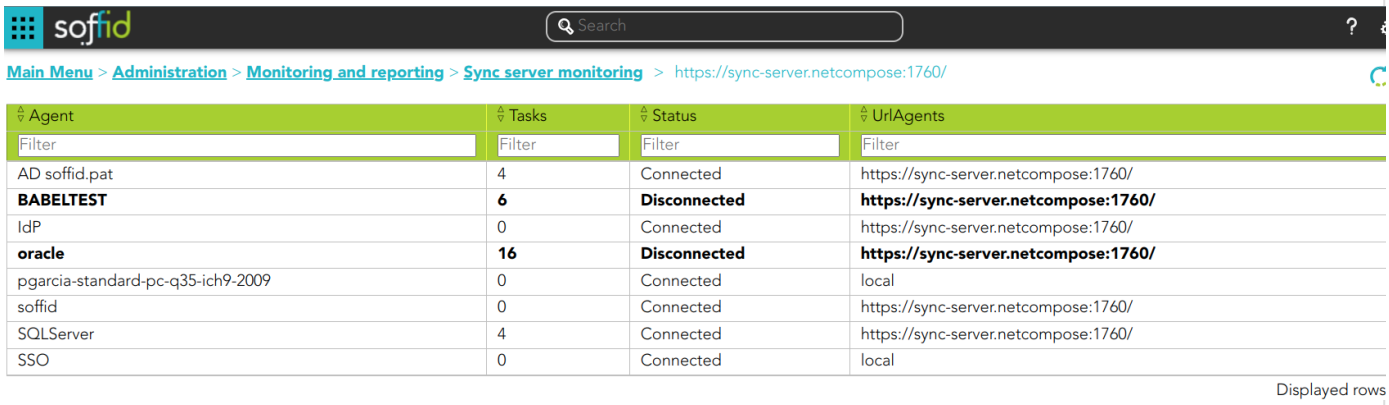


View Agents

Allows you to access a new window with the information of every single agent. That page shows a list with the information about Agent, Number of the pending tasks, the Status, and the URL of the agent.

If you click one of the agents, Soffid will display all the pending tasks for that agent. If you click on one pending task, you can view the details of that task and you could perform the actions available for that depending on your permissions.

Image



View Tasks

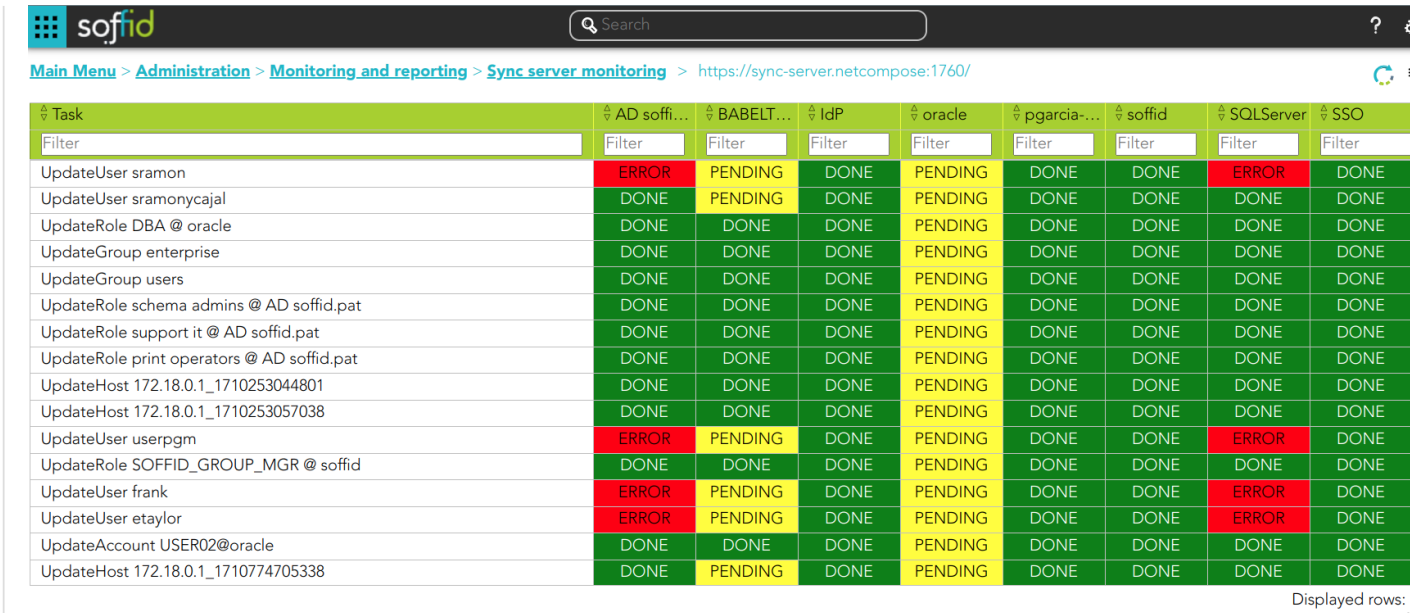
Displays a matrix with all the agents configured, all the tasks, and the status of the task for each agent. You can reload the matrix with the updated tasks.

The available status for a task are:

- Done (green light): finished tasks.
- Pending (yellow light).
- Error (red light).

If you click on one error task, Soffid will display the details of that task, the basic data, and the specific data about Execution time, Error message, Scheduled and Log detail, and Soffid will allow you to perform the available actions. If you click on one pending task, you can perform the available actions.

Image



Task	AD soffi...	BABELT...	IdP	oracle	pgarcia-...	soffid	SQLServer	SSO
Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter
UpdateUser sramon	ERROR	PENDING	DONE	PENDING	DONE	DONE	ERROR	DONE
UpdateUser sramonycajal	DONE	PENDING	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateRole DBA @ oracle	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateGroup enterprise	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateGroup users	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateRole schema admins @ AD soffid.pat	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateRole support it @ AD soffid.pat	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateRole print operators @ AD soffid.pat	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateHost 172.18.0.1_1710253044801	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateHost 172.18.0.1_1710253057038	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateUser userpgm	ERROR	PENDING	DONE	PENDING	DONE	DONE	ERROR	DONE
UpdateRole SOFFID_GROUP_MGR @ soffid	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateUser frank	ERROR	PENDING	DONE	PENDING	DONE	DONE	ERROR	DONE
UpdateUser etaylor	ERROR	PENDING	DONE	PENDING	DONE	DONE	ERROR	DONE
UpdateAccount USER02@oracle	DONE	DONE	DONE	PENDING	DONE	DONE	DONE	DONE
UpdateHost 172.18.0.1_1710774705338	DONE	PENDING	DONE	PENDING	DONE	DONE	DONE	DONE

Displayed rows:

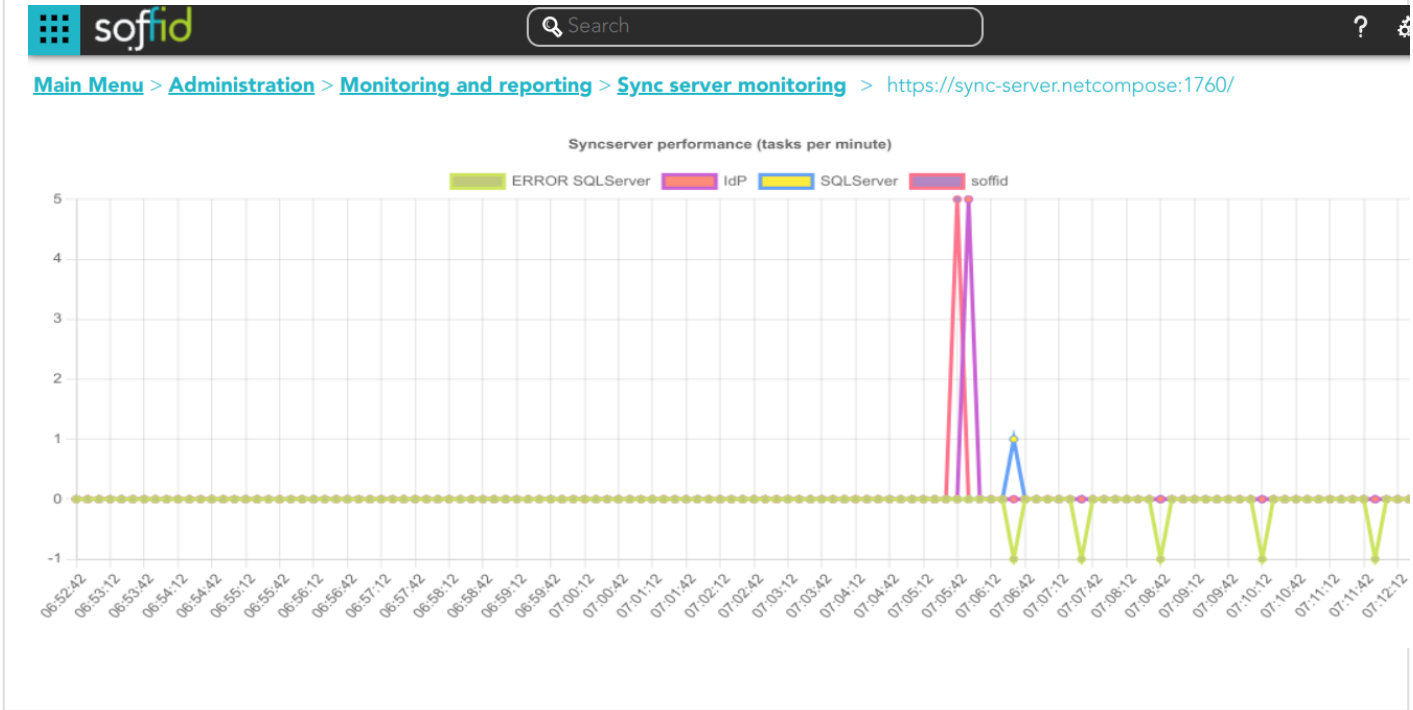
Get log

Allows you to download the Sync Server log file.

Stats

Displays the performance (tasks per minute) graph of the synchronization servers.

Image



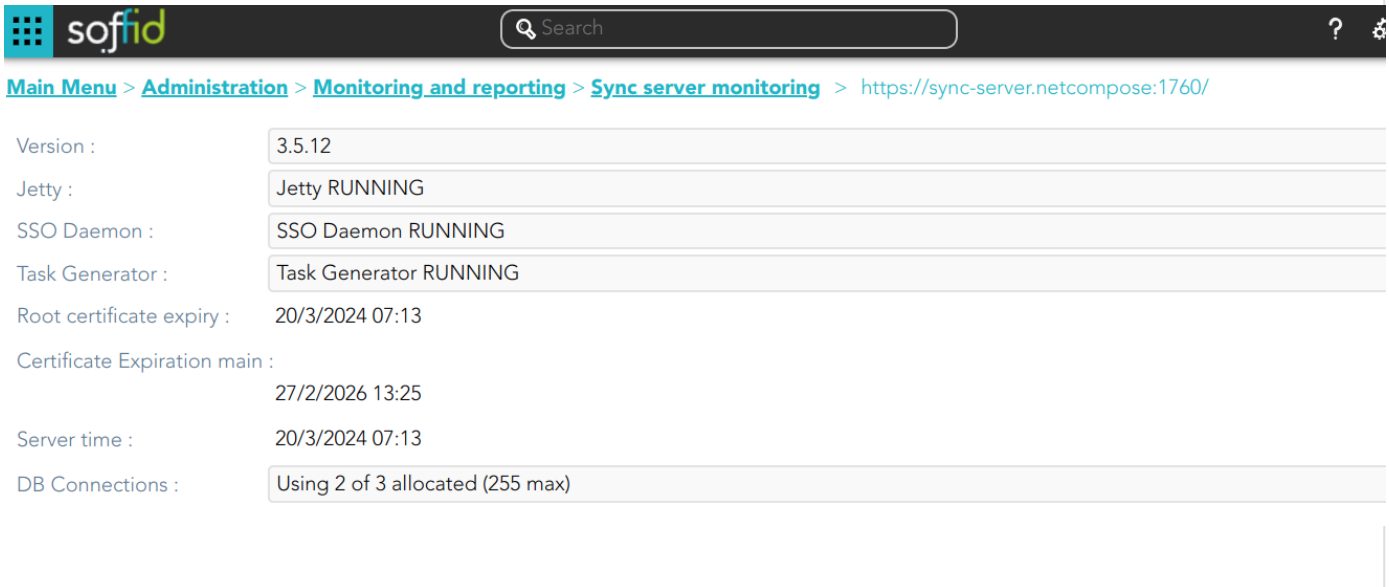
Restart server

Allows you to restart the synchronization server that hosts any agent. Soffis will ask for your confirmation before performing that action. If you confirm, the server will be restarted.

Additional information

Display the additional information of Soffid

Image



Tasks

Active tasks

Displays a graph with information about the tasks pending to be performed on the different systems.

Tasks by server

Displays a graph with information about the tasks for each server.

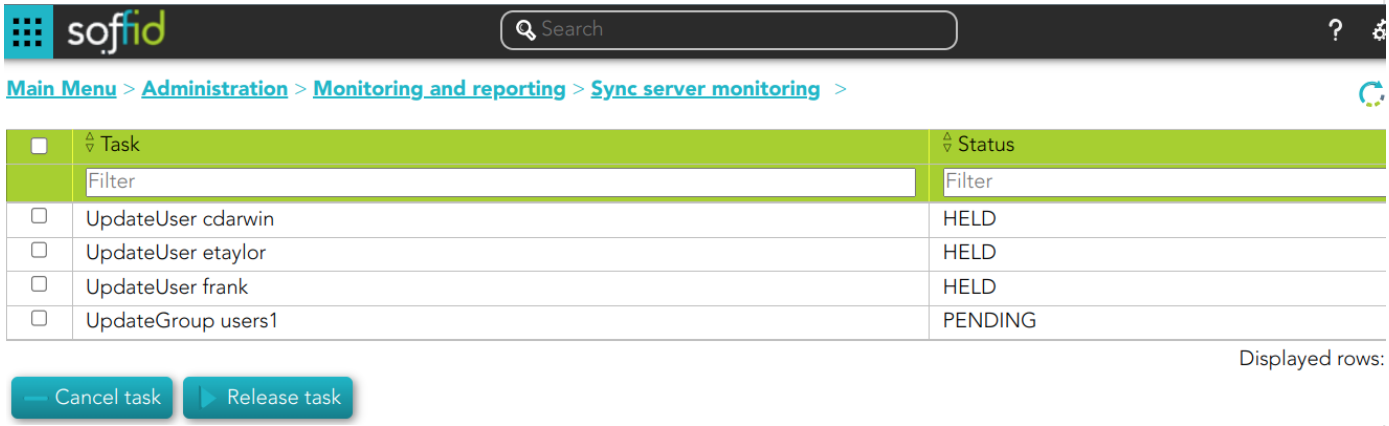
View Agents

Displays a view with a list of agent tasks, regardless of which synchronization server they are running on.

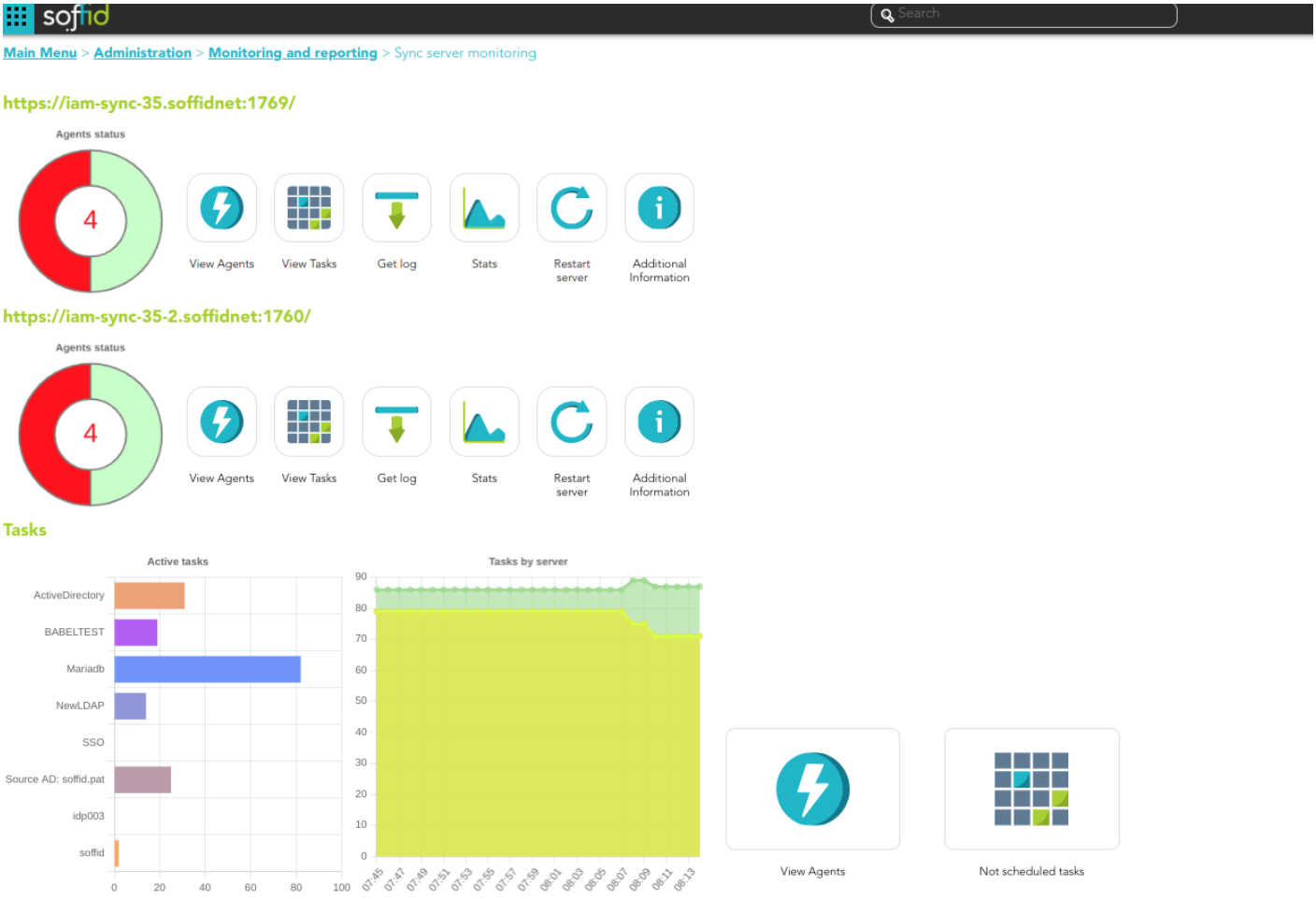
Not scheduled tasks

Displays a view with a list not scheduled tasks. At that view, you can cancel and release the held tasks

Image



Screen overview



Related objects

1. **Agents**
2. **Synchronization Servers**
3. **Tasks**

Actions

Agent actions

Get log	Soffid displays the log trace.
Reset	Allows you to restart the synchronization server that hosts any agent. Soffis will ask for your confirmation before performing that action.

Tasks actions

Cancel task	Allows you to cancel a specific task. Soffid will ask for your confirmation, if you confirm, that task will be canceled.
Prioritize	Allows you to release a specific task. Soffid will ask for your confirmation, if you confirm, that task will be executed.

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