
Password recovery questions

Description

Soffid allows to end-user configure the questions and answers in Soffid console to recover the password when this functionality will be necessary.

The option to configure the Questions and Answer is on [My Profile](#) page. At this page, the user could configure its own questions and answers.

There is a configuration parameter Enforce fill-in questions in Soffid Password recovery configuration to ask the answers to the end-user until these are filled in.

Screen Overview

My profile

The end-user could fill in the existing questions or add new questions.

Password recovery questions

Recover password questions

Security question for recovery user password

In order to enable password recovery, the user is required to answer '2' questions

Also, the process will require the following number of questions answered correctly: '2' answers

▼ Question	△▼ Answer	
My car	blue	—
My cat	blue	—
Your favourite colour	red	—
Your favourite song	red	—
Your first car plate number	red	—
Your wife's birthdate	red	—

Displayed rows: 6



Close

Password recovery

https://www.youtube.com/embed/4FSE_cIYeJM?rel=0

Actions

Add	Allows you to add a new question to the question list. First of all you need to click the add button (+), then Soffid will add a new row to write the new question. You must confirm the changes by clicking on the "Confirm changes" button.
Delete	Allows you to delete one by one the default questions. You need to click the subtraction icon at the end of the line that you want to delete.
Close	Allows you to close the form and save the updates
Recover password	By clicking the Recover password option, on the login page, the user could recover its password, in this case, using the password recovery questions. Once the user clicks this option, Soffid will ask the user name to get the recovery questions and displays them. The user must fully fill the answers and click the recover button. If the answers are correct, Soffid allows the user to type a new password.

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