

How to install Password recovery addon in Soffid

Installation

Introduction

To use an addon in Soffid, you must download and install it in the Console. There are two ways to do this.

1. The first option is to use the **Soffid 4 marketplace**. You can download and upload it directly from the [Licence and plugin](#) page.
2. The second option is to download the file from the Soffid **download** page and then **upload** it to the Console.

Soffid 4 marketplace

Soffid 4 allows you to install and update plugins through the new Addons marketplace feature.

To access the marketplace, you must have a valid token to use Soffid and have configured the Console via https. Please check the [License and plugin](#) page.

1. Please **log in** to IAM Console.

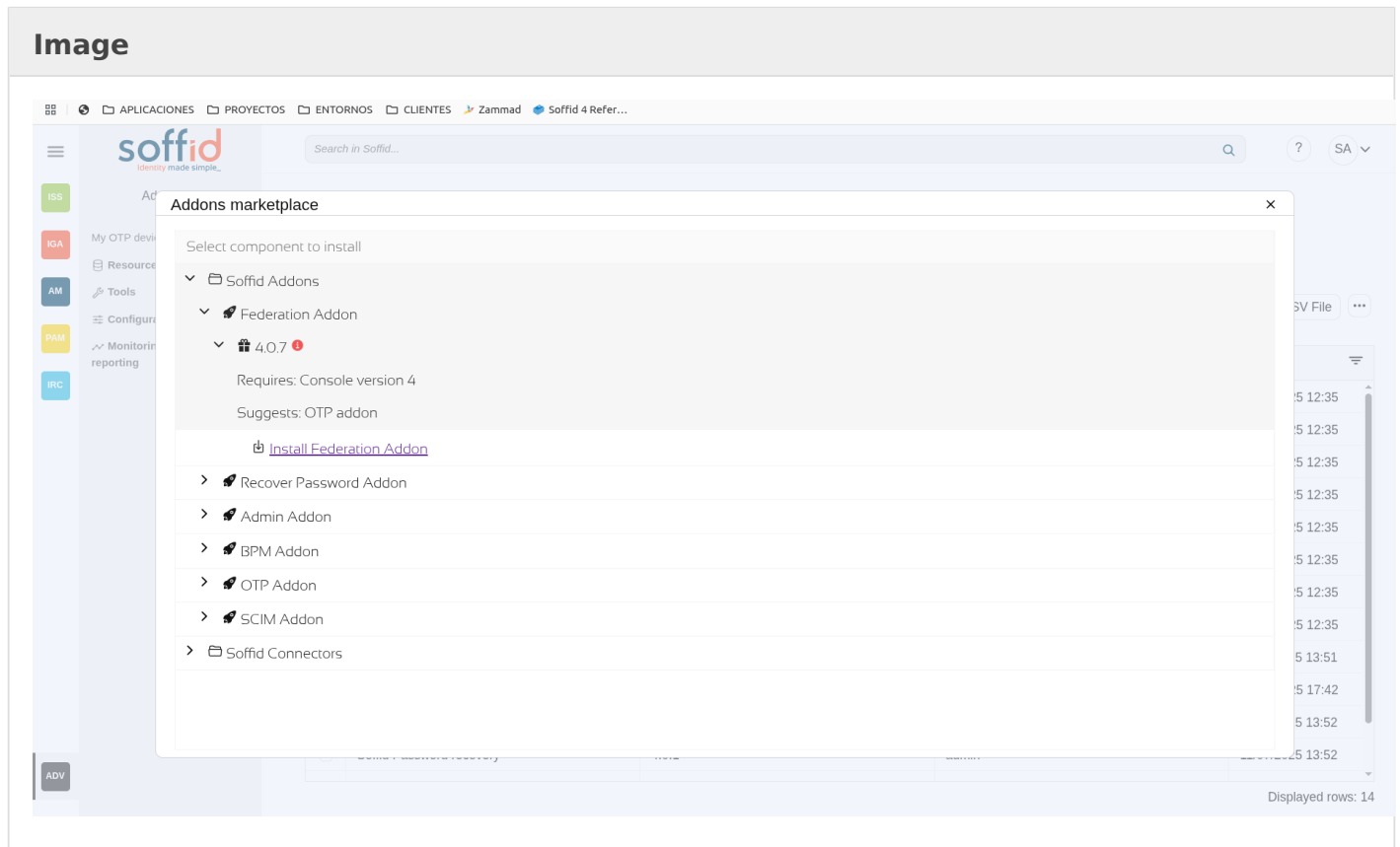
You need to be an **administrator** user of the Soffid console or a user with permission to upload addons.

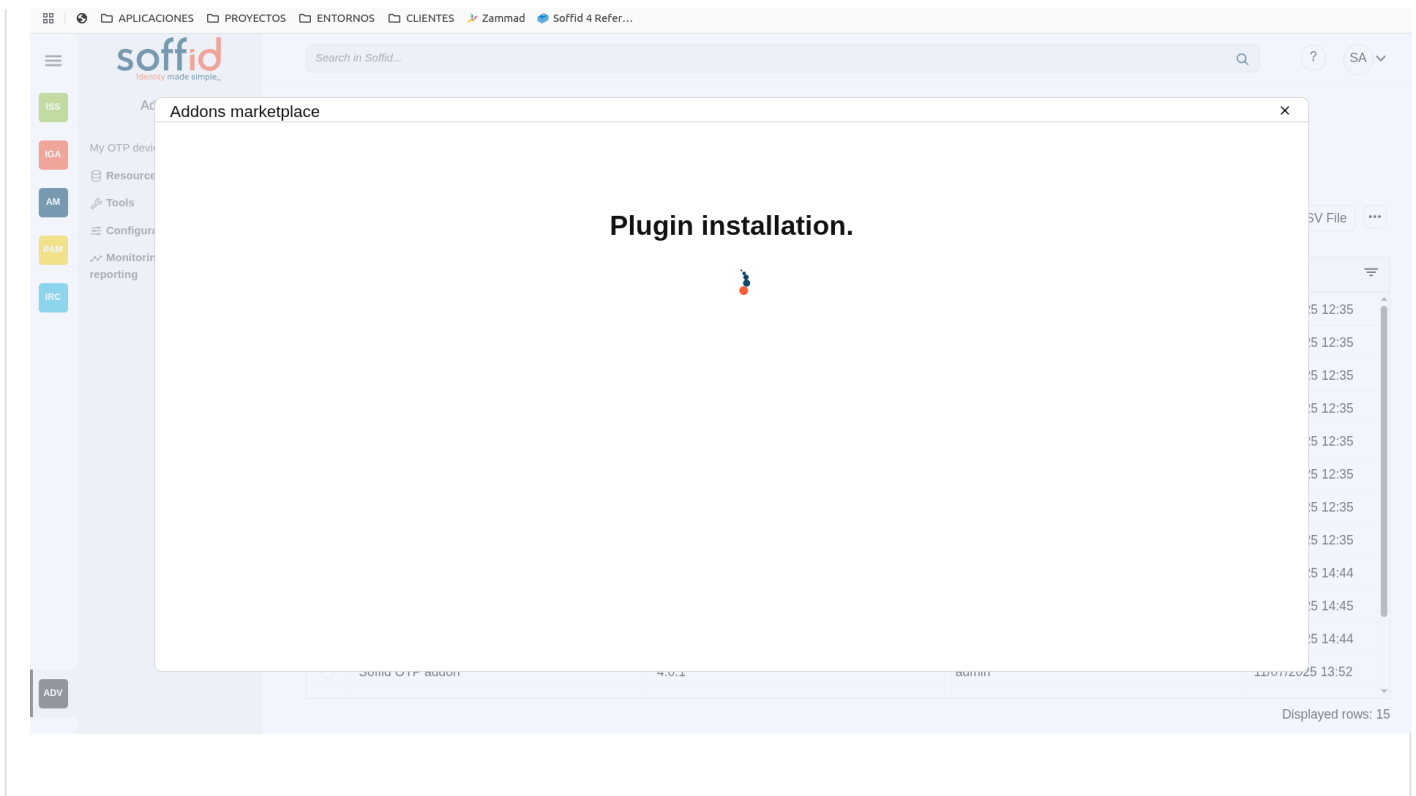
It is recommended to upload the addons to the **master**, this is the way to maintain updated all, master and tenants if there are.

2. In the Soffid console, please **go to** the License and plugin page.

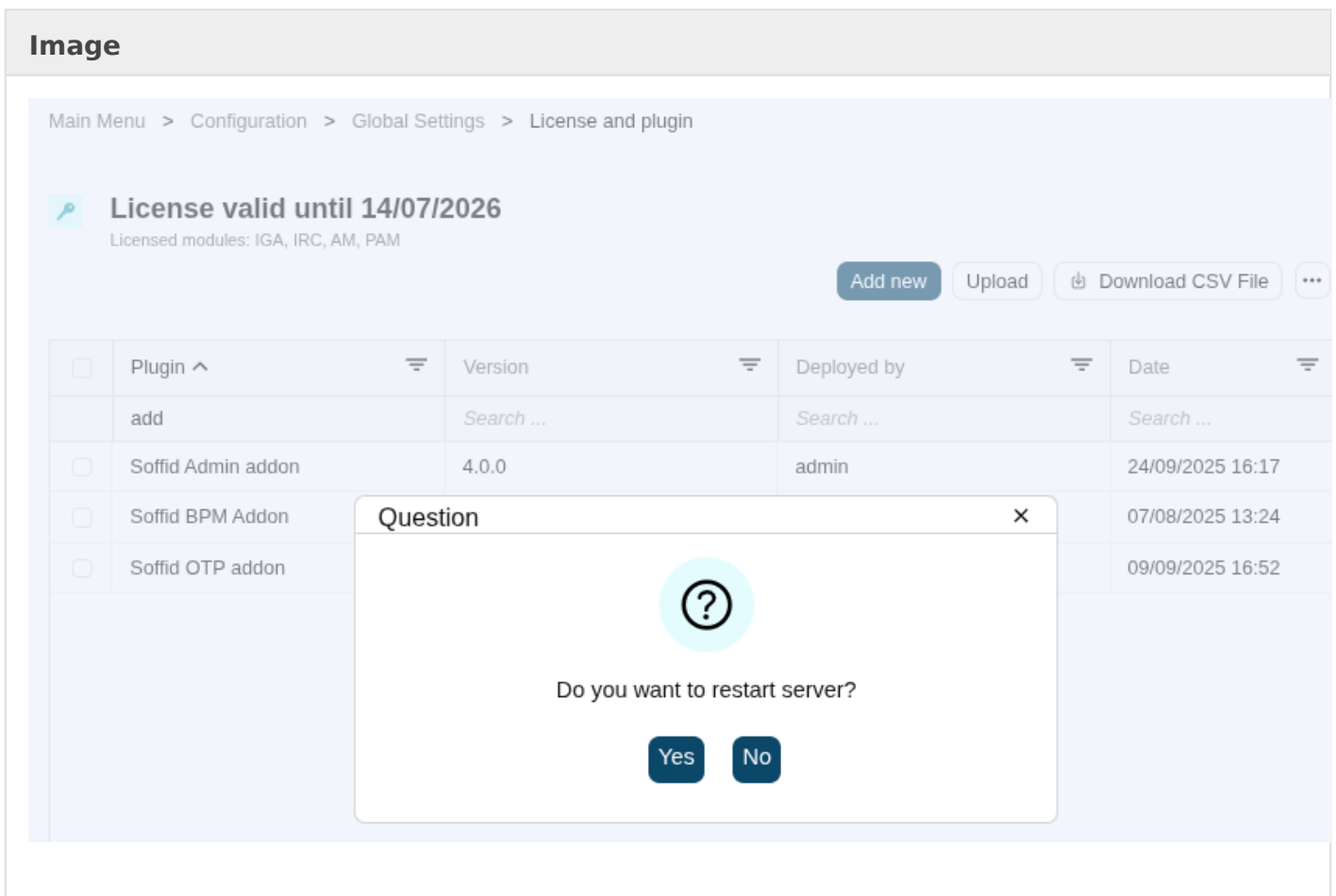
Main Menu > Configuration > Global Settings > License and plugin

3. Then, click the add button "**Add new**" button, open the "Soffid Addons" section and select the "Instlla addon" option, Soffid will upload the addon file.





4. Finally, when the addon is installed, the Consola has to be **restarted**, a popup will be displayed to perform this action, you can choose to do it now or later.



5. Once the Soffid console has restarted, you can **check** if the plugin was correctly uploaded on the "License and plugins" page.

Main Menu > Configuration > Global Settings > License and plugin

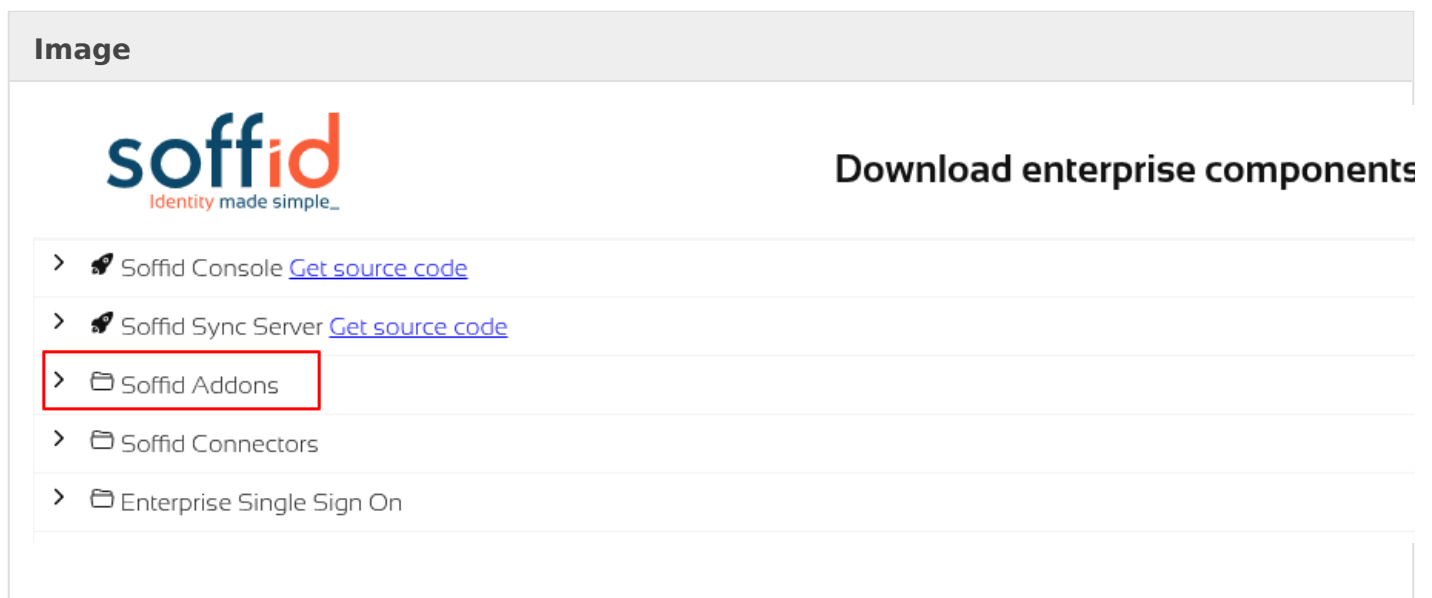
6. Now, you can **configure** the addon.

Download an upload

1. You could **download** the addon at the following link

<http://www.soffid.com/download/enterprise/> if you have a Soffid user with authorization, or in the following <http://download.soffid.com/download/> by registering.

The addons are in the Addon section.



2. Once the addon is downloaded, please **log in** to IAM Console.

You need to be an **administrator** user of the Soffid console or a user with permission to upload addons.

It is recommended to upload the addons to the **master**, this is the way to maintain updated all, master and tenants if there are.

3. In the Soffid console, please **go to** the [License and plugin](#) page.

Soffid 3:

Main Menu > Administration > Configuration > Global Settings > Plugins

Soffid 4:

Main Menu > Configuration > Global Settings > License and plugin

4. Then, click the add button "**Upload**" and pick the file and click the "Select" button and Soffid will upload the addon file.

The screenshot displays the Soffid web interface. The top navigation bar shows the path: Main Menu > Configuration > Global Settings > License and plugin. The main content area features a status message: "License valid until 14/07/2026" with a key icon, and "Licensed modules: IGA, IRC, AM, PAM". Below this is a table of installed plugins. To the right of the table are buttons for "Add new", "Upload" (highlighted with a red box), and "Download CSV File".

☐	Plugin ^	Version	Deployed by	Date
☐	Default plugin	4.0.11		10/12/2025 14:35
☐	External accounts plugin	4.0.0		11/08/2025 18:11
☐	LDAP plugin	4.0.0	svives	26/11/2025 18:32
☐	Mariadb & Mysql plugin	4.0.0	admin	27/10/2025 15:25
☐	Oracle plugin	4.0.2	svives	25/11/2025 18:21
☐	REST Web service plugin	4.0.0	admin	04/10/2025 17:47
☐	SAP plugin	4.0.0	admin	23/12/2025 15:34

Below the main interface is an "Open File" dialog box. It has a sidebar with "Recent", "Home", "Desktop", "Descargas", and "Clientes". The main area shows a file explorer view with the path: < > svives > Clientes > Soffid > v4.x > addons >. The file list is as follows:

Name	Size	Type	Modified
admin-addon-4.0.0.jar	293,1 kB	Archive	7 ago
admin-addon-4.0.2.jar	305,5 kB	Archive	3 nov
admin-addon-4.0.3.jar	306,2 kB	Archive	11 dic
backup-addon-4.0.2.jar	124,3 kB	Archive	3 nov
bpm-addon-4.0.1.jar	729,5 kB	Archive	11 jul
bpm-addon-4.0.3.jar	731,7 kB	Archive	5 ago

5. Finally, when the addon is installed, the Consola has to be **restarted**, a popup will be displayed to perform this action, you can choose to do it now or later.

Image

Main Menu > Configuration > Global Settings > License and plugin

 **License valid until 14/07/2026**
Licensed modules: IGA, IRC, AM, PAM

[Add new](#) [Upload](#) [Download CSV File](#) [...](#)

☐	Plugin ^	Version	Deployed by	Date
	add	<i>Search ...</i>	<i>Search ...</i>	<i>Search ...</i>
☐	Soffid Admin addon	4.0.0	admin	24/09/2025 16:17
☐	Soffid BPM Addon			07/08/2025 13:24
☐	Soffid OTP addon			09/09/2025 16:52

Question



Do you want to restart server?

[Yes](#) [No](#)

6. Once the Soffid console has restarted, you can **check** if the plugin was correctly uploaded on the "License and plugins" page.

Main Menu > Configuration > Global Settings > License and plugin

7. Now, you can **configure** the addon.

Revision #5

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