

# Configure Default questions

## Description

Soffid allows to the administrator user, o the user with the proper roles, to configure the default questions that will be displayed to the end-users. Those questions will be the default questions, the end-users could change them and configure other questions.

To config the question&answer recovery, the administrator-user needs to configure some parameters at the "Password recovery questions" tab:

- Enable question&answer recovery
- Minimum number of filled-in questions
- Questions to answer to unlock
- Number to answer to unlock

Once, question&answer recovery parameters are configured, the end-users must complete the answers in the Self-service portal in order to user the recover password method when it will be necessary.

## Screen Overview

### Default questions

Password recovery questions   **Default questions**

| Question                    |   |
|-----------------------------|---|
| Your favourite colour       | — |
| Your favourite song         | — |
| Your first car plate number | — |
| Your wife's birthdate       | — |

Displayed rows: 4

+

## Parameters

## Password recovery questions Default questions

|  |   |
|--|---|
| Enable email recovery :                              | <input checked="" type="checkbox"/> No  |
| Enable question&answer recovery :                    | <input checked="" type="checkbox"/> Yes |
| Enable OTP :   | <input checked="" type="checkbox"/> No  |
| Enable SMS :   | <input checked="" type="checkbox"/> No  |
| Preferred method :                                   | Questions ▾                             |
| Minimum number of filled-in questions :              | 5                                       |
| Questions to answer to unlock :                      | 3                                       |
| Number to answer to unlock :                         | 3                                       |
| Allow to unlock account and keep the same password : | <input checked="" type="checkbox"/> Yes |

# Actions

|               |  |
|---------------|--|
| <b>Add</b>    | Allows you to add a new question to the question list. First of all you need to click the add button (+), then Soffid will add a new row to write the new question. You must confirm the changes by clickin on the "Confirm changes" button. |
| <b>Delete</b> | Allows you to delete one by one the default questions. You need to click the subtraction icon at the end of the line that you want to delete.  |

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