

# Configure Default questions

## Description

Soffid allows to the administrator user, o the user with the proper roles, to configure the default questions that will be displayed to the end-users. Those questions will be the default questions, the end-users could change them and configure other questions.

To config the question&answer recovery, the administrator-user needs to configure some parameters at the "Password recovery questions" tab:

- Enable question&answer recovery
- Minimum number of filled-in questions
- Questions to answer to unlock
- Number to answer to unlock

Once, question&answer recovery parameters are configured, the end-users must complete the answers in the Self-service portal in order to user the recover password method when it will be necessary.

## Screen Overview

### Default questions

Password recovery questions   **Default questions**

Question	
Your favourite colour	—
Your favourite song	—
Your first car plate number	—
Your wife's birthdate	—

Displayed rows: 4

+

## Parameters

## Password recovery questions Default questions

Enable email recovery :	<input checked="" type="checkbox"/> No
Enable question&answer recovery :	<input checked="" type="checkbox"/> Yes
Enable OTP :	<input checked="" type="checkbox"/> No
Enable SMS :	<input checked="" type="checkbox"/> No
Preferred method :	Questions ▾
Minimum number of filled-in questions :	5
Questions to answer to unlock :	3
Number to answer to unlock :	3
Allow to unlock account and keep the same password :	<input checked="" type="checkbox"/> Yes

# Actions

<b>Add</b>	Allows you to add a new question to the question list. First of all you need to click the add button (+), then Soffid will add a new row to write the new question. You must confirm the changes by clickin on the "Confirm changes" button.
<b>Delete</b>	Allows you to delete one by one the default questions. You need to click the subtraction icon at the end of the line that you want to delete.

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