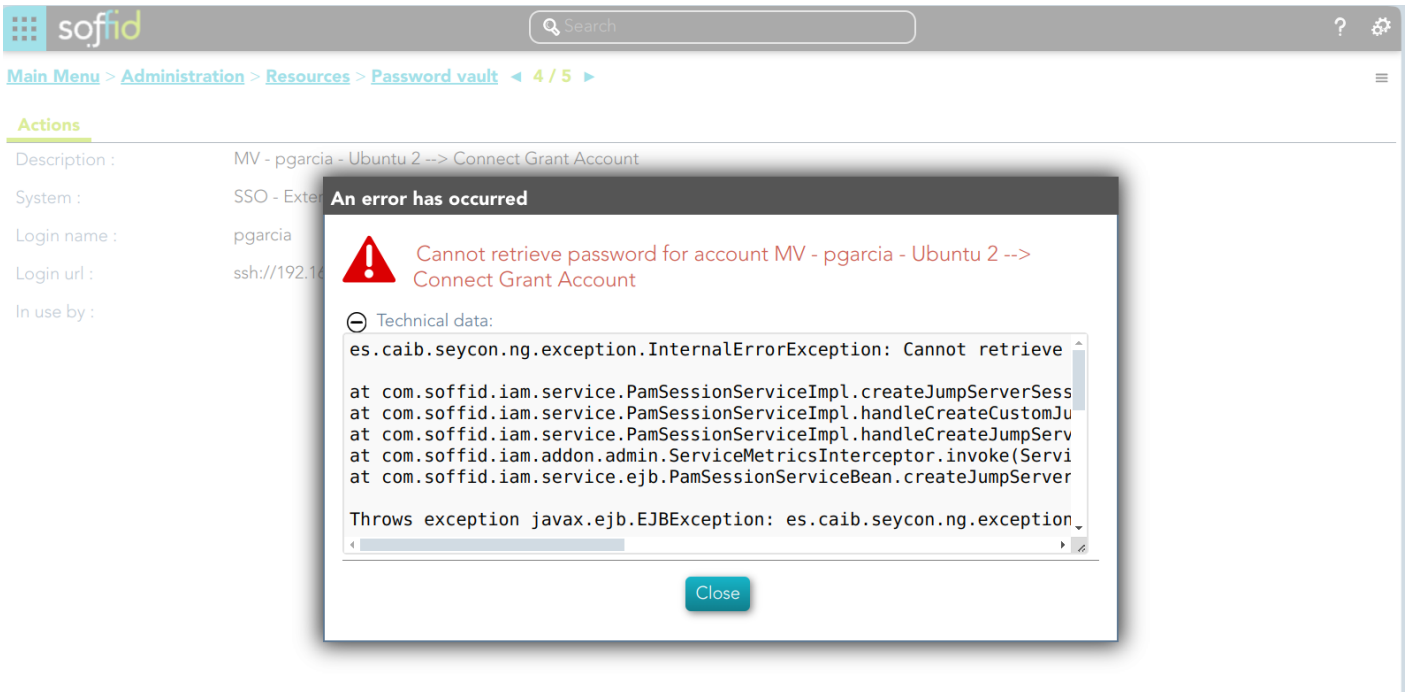
Cannot retrieve password for account ... ...

Error

Description

Cannot retrieve the password for the account ... ...

Screen overview



Log

es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

at com.soffid.iam.service.PamSessionServiceImpl.createJumpServerSession(PamSessionServiceImpl.java:189)
at com.soffid.iam.service.PamSessionServiceImpl.handleCreateCustomJumpServerSession(PamSessionServiceImpl.java:802)
at com.soffid.iam.service.PamSessionServiceImpl.handleCreateJumpServerSession(PamSessionServiceImpl.java:144)
at com.soffid.iam.addon.admin.ServiceMetricsInterceptor.invoke(ServiceMetricsInterceptor.java:36)
at com.soffid.iam.service.ejb.PamSessionServiceBean.createJumpServerSession(PamSessionServiceBean.java:77)... 76 more

Throws exception javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

at com.soffid.iam.service.ejb.PamSessionServiceBean.createJumpServerSession(PamSessionServiceBean.java:84)... 57 more

Throws exception javax.ejb.EJBException: The bean encountered a non-application exception; nested exception is:
javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

at com.soffid.iam.web.vault.LaunchHelper.launchPamAccount(LaunchHelper.java:69)
at com.soffid.iam.web.vault.LaunchHelper.launchAccount(LaunchHelper.java:60)
at com.soffid.iam.web.account.VaultHandler.launch(VaultHandler.java:649)
at com.soffid.iam.web.interp.RefInterpreter.exec(RefInterpreter.java:75)... 48 more

Throws exception org.zkoss.zk.ui.UiException: javax.ejb.EJBException: The bean encountered a non-application exception; nested exception is:
javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

at com.soffid.iam.web.interp.RefInterpreter.exec(RefInterpreter.java:101)
at com.soffid.addons.xacml.pep.XACMLFilter.doFilter(XACMLFilter.java:210)

at es.caib.bpm.filters.WorkflowInterceptor.doFilter(WorkflowInterceptor.java:183)

at com.soffid.iam.filter.TenantFilter.doFilter(TenantFilter.java:79)

How to solve it

You need to set the password to this account

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Updated 21 June 2024 11:22:48