

Cannot retrieve password for account

Error

Description

Cannot retrieve the password for the account



Screen overview

soffid

Search

?

⚙

Main Menu > Administration > Resources > Password vault < 4 / 5 >

Actions

Description :

System :

Login name :

Login url :

In use by :

MV - pgarcia - Ubuntu 2 --> Connect Grant Account

SSO - External

pgarcia

ssh://192.168.1.100

An error has occurred

Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

Technical data:

es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

at com.soffid.iam.service.PamSessionServiceImpl.createJumpServerSession
at com.soffid.iam.service.PamSessionServiceImpl.handleCreateCustomJumpServerSession
at com.soffid.iam.service.PamSessionServiceImpl.handleCreateJumpServerSession
at com.soffid.iam.addon.admin.ServiceMetricsInterceptor.invoke(ServiceMetricsInterceptor.java:20)
at com.soffid.iam.service.ejb.PamSessionServiceBean.createJumpServerSession(PamSessionServiceBean.java:20)
Throws exception javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

Close

Log

```
es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu
2 --> Connect Grant Account
[]
at com soffid.iam.service.PamSessionServiceImpl.createJumpServerSession(PamSessionServiceImpl.java:189)[]
at
com soffid.iam.service.PamSessionServiceImpl.handleCreateCustomJumpServerSession(PamSessionServiceImpl.j
ava:802)[]
at
com soffid.iam.service.PamSessionServiceImpl.handleCreateJumpServerSession(PamSessionServiceImpl.java:14
4)[]
at com soffid.iam.addon.admin.ServiceMetricsInterceptor.invoke(ServiceMetricsInterceptor.java:36)[]
at
com soffid.iam.service.ejb.PamSessionServiceBean.createJumpServerSession(PamSessionServiceBean.java:77)[]..
76 more
```

Throws exception javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for account MV - pgarcia - Ubuntu 2 --> Connect Grant Account

```
[]
at
com soffid.iam.service.ejb.PamSessionServiceBean.createJumpServerSession(PamSessionServiceBean.java:84)[]..
57 more
```

Throws exception javax.ejb.EJBException: The bean encountered a non-application exception; nested exception is:

```
[]javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for
account MV - pgarcia - Ubuntu 2 --> Connect Grant Account
[]
at com soffid.iam.web.vault.LaunchHelper.launchPamAccount(LaunchHelper.java:69)[]
at com soffid.iam.web.vault.LaunchHelper.launchAccount(LaunchHelper.java:60)[]
at com soffid.iam.web.account.VaultHandler.launch(VaultHandler.java:649)[]
at com soffid.iam.web.interp.RefInterpreter.exec(RefInterpreter.java:75)[]... 48 more
```

Throws exception org.zkoss.zk.ui.UiException: javax.ejb.EJBException: The bean encountered a non-application exception; nested exception is:

```
[]javax.ejb.EJBException: es.caib.seycon.ng.exception.InternalErrorException: Cannot retrieve password for
account MV - pgarcia - Ubuntu 2 --> Connect Grant Account
[]
at com soffid.iam.web.interp.RefInterpreter.exec(RefInterpreter.java:101)[]
at com soffid.addons.xacml.pep.XACMLFilter.doFilter(XACMLFilter.java:210)[]
```

at es.caib.bpm.filters.WorkflowInterceptor.doFilter(WorkflowInterceptor.java:183)[]
at com soffid.iam.filter.TenantFilter.doFilter(TenantFilter.java:79)

How to solve it

You need to set the password to this account

Revision #3

Created 28 November 2023 09:57:38 by pgarcia@soffid.com

Updated 21 June 2024 11:22:48 by pgarcia@soffid.com