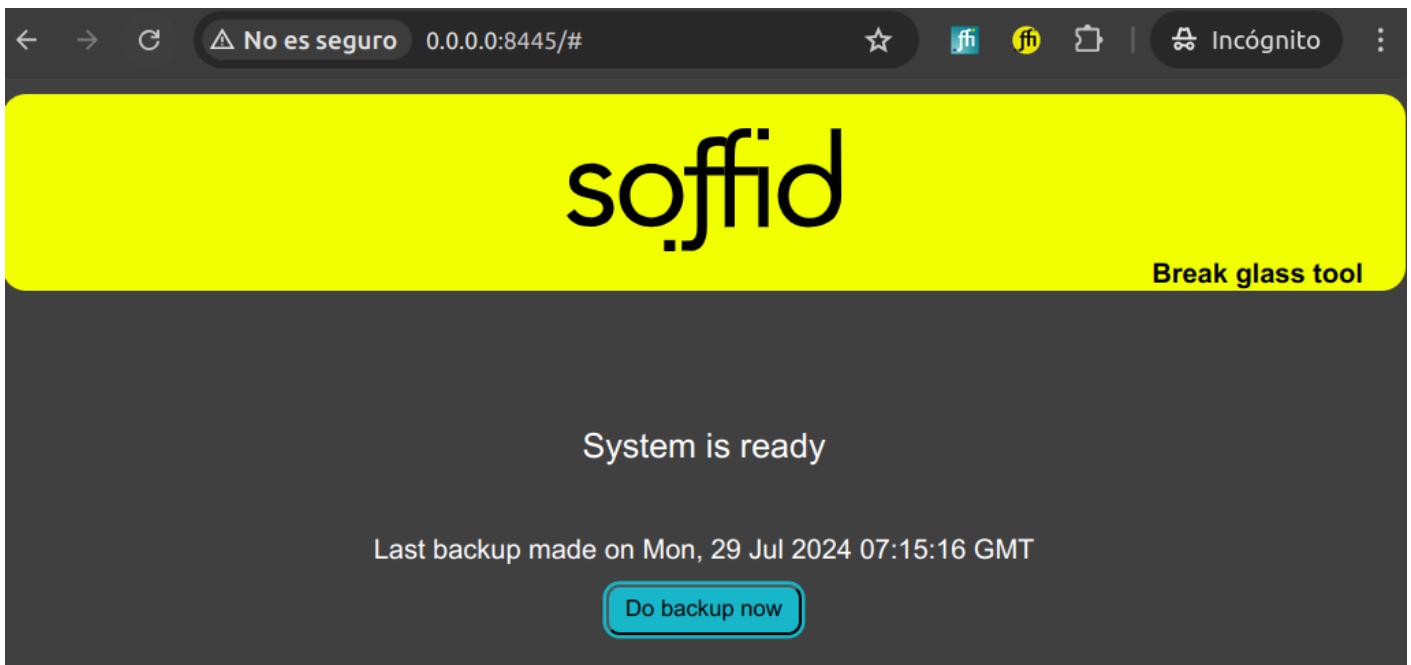


# Step 3.- How to use Soffid Break glass recovery tool?

## If your system is working fine

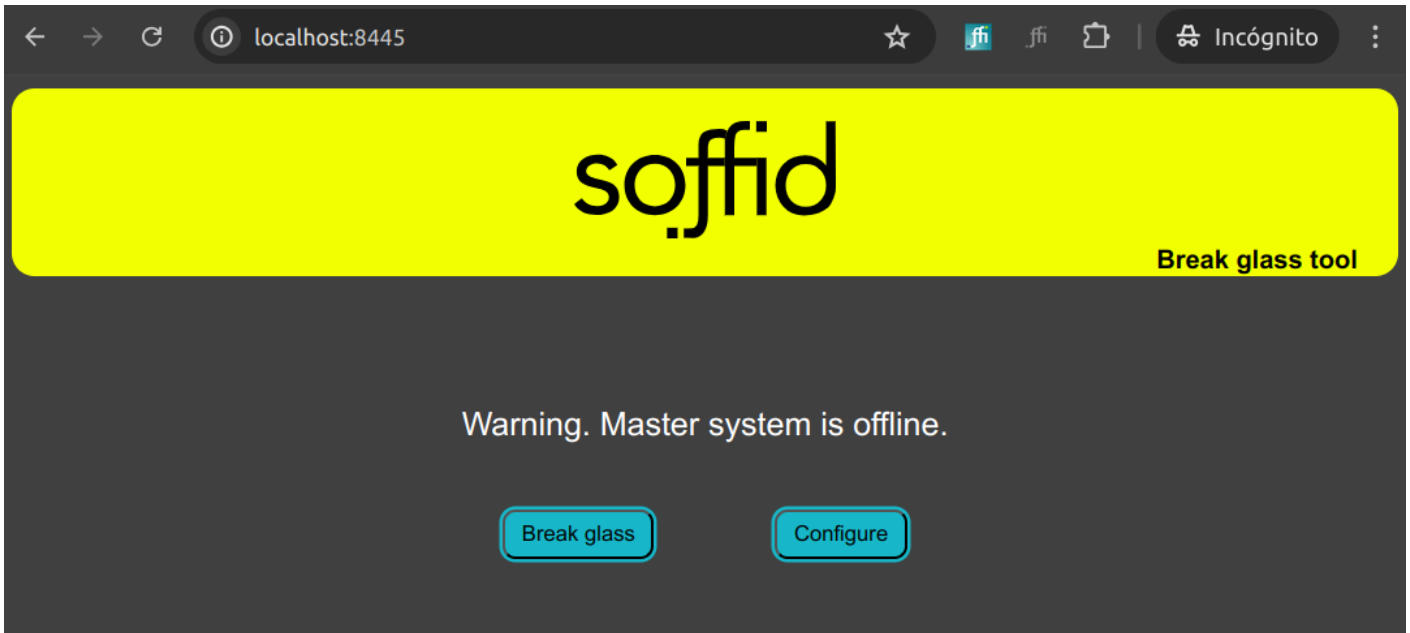
A window like this will be displayed:



## If your system is broken

You could use Soffid break glass tool:

1. First of all, browse to your Soffid break glass tool URL



2. Soffid break glass tool offer you two options

- Break glass
- Configure

3. If you select the **Break glass** option:

3.1. Soffid will display a window with all the available backups:



3.2. You can choose one of them by clicking on the link. Then Soffid will display a new window to retrieve the backup copy:



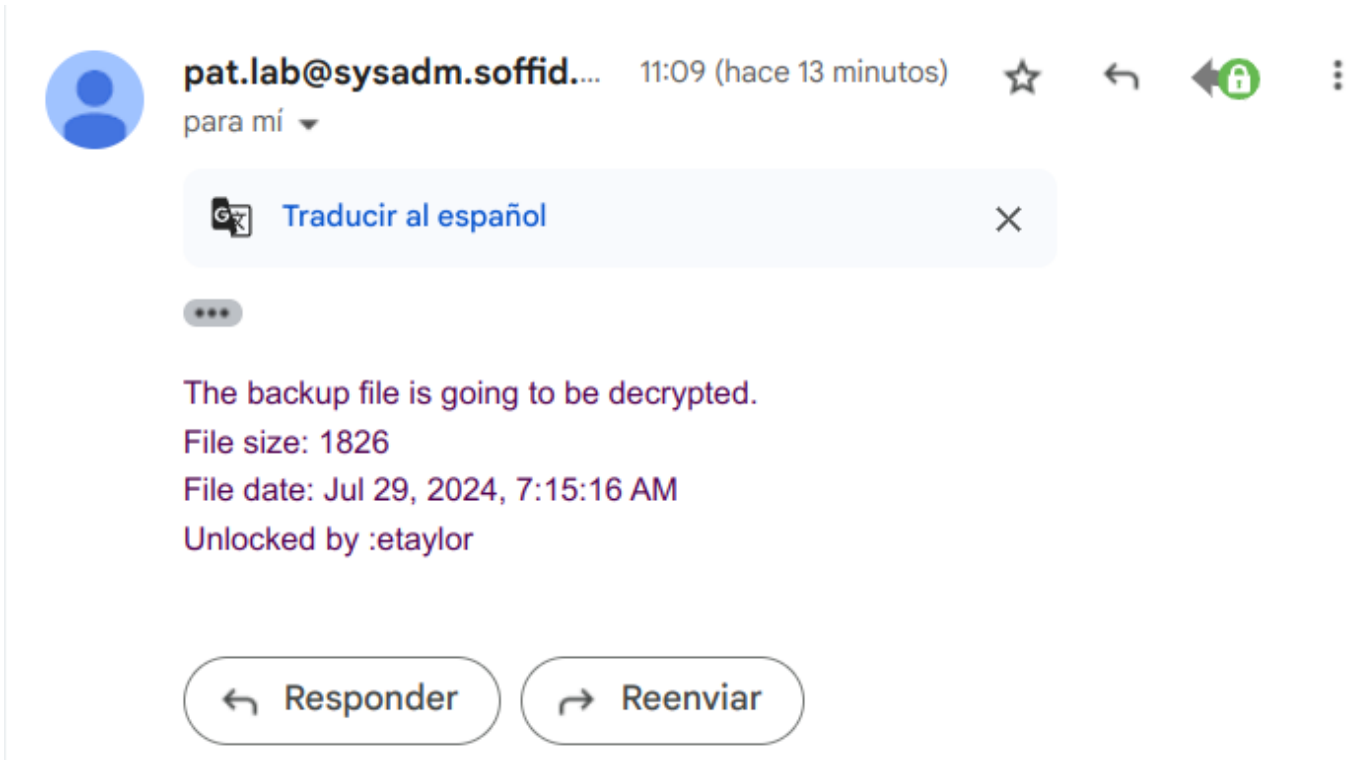
**3.3.** Here you will need to enter the required passwords.

**3.3.1.** If there are any error with the passwords, Soffid Break glass tool will display an error message



**3.3.2.** If you enter the passwords properly:

**3.3.2.1.** An email will be sent to the user indicated at the Break glass tool configuration



**3.3.2.2.** Soffid break glass tool will display a new window with the with the remaining time to download the backup



**3.3.2.3.** When the waiting time has elapsed, you will be able to download the backup. This backup will be a CSV file.

localhost:8445/#

# soffid

Break glass tool

Decryption is completed. Click on the button to download it

Download

The file can be downloaded during the following 4 hours.

The tool will have to be reconfigured.

4. If you select the **Configure** option, Break glass tool will display the window that allows you to configure the Break glass recovery tool again.

# soffid

Break glass tool

Your break-glass tool is empty. Enter the following parameters to configure it:

Sync server URL:

Authorization token:

Hours between downloads:

Email to notify errors:

Email to notify when the glass is broken:

Minutes to wait after the glass is broken:

Configure

For more information about how to fill this form visit [the Step 2.- How to configure Break glass? page](#)

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Revision #12

Created 24 July 2024 08:25:23

Updated 29 July 2024 09:38:40