# Self service portal examples

# Introduction

Here we will try to explain some user cases about different types of process to know how that processes work. That processes will be a basic user cases, but you will be able to define process as much complex as your business needs.

> For more information about the process definition you can visit the BPM Editor chapter.

The users configured like initiators in a User management process or in a Permission management process will be able to launch those processes. Those operations will be able to be performed from My Requests option.

# User management

## Update my data

### Example

Process used to request to update my user data.

https://www.youtube.com/embed/SQTNpaI1Zy4?rel=0

## User request

Process uses to request to add, delete, modify or disable any user. That kind of process will be able to launch for users with the proper permissions that will be expecified on the process definition.

### Example

Request to update the primary group of a user, and the admin user rejects that request.

https://www.youtube.com/embed/1YsQzhsbt8Y?rel=0

### Example

Request to update the primary group of a user, and the admin user approves that request.

https://www.youtube.com/embed/QtxawR-ypWo?rel=0

### Example

Request to create a new user. That workflow uses the Detect duplicated user funtionality.

https://www.youtube.com/embed/3UCOAfL71HA?rel=0

# Process management

## Permission request

### Example

Request to assign permissions to a user.

https://www.youtube.com/embed/6mR7NawT7aA?rel=0

### Example

Users in charge of assigning or denying permissions, could do that from the mail if Soffid is configured in that way. Users will receive an email similar to the following one:

DueDate:

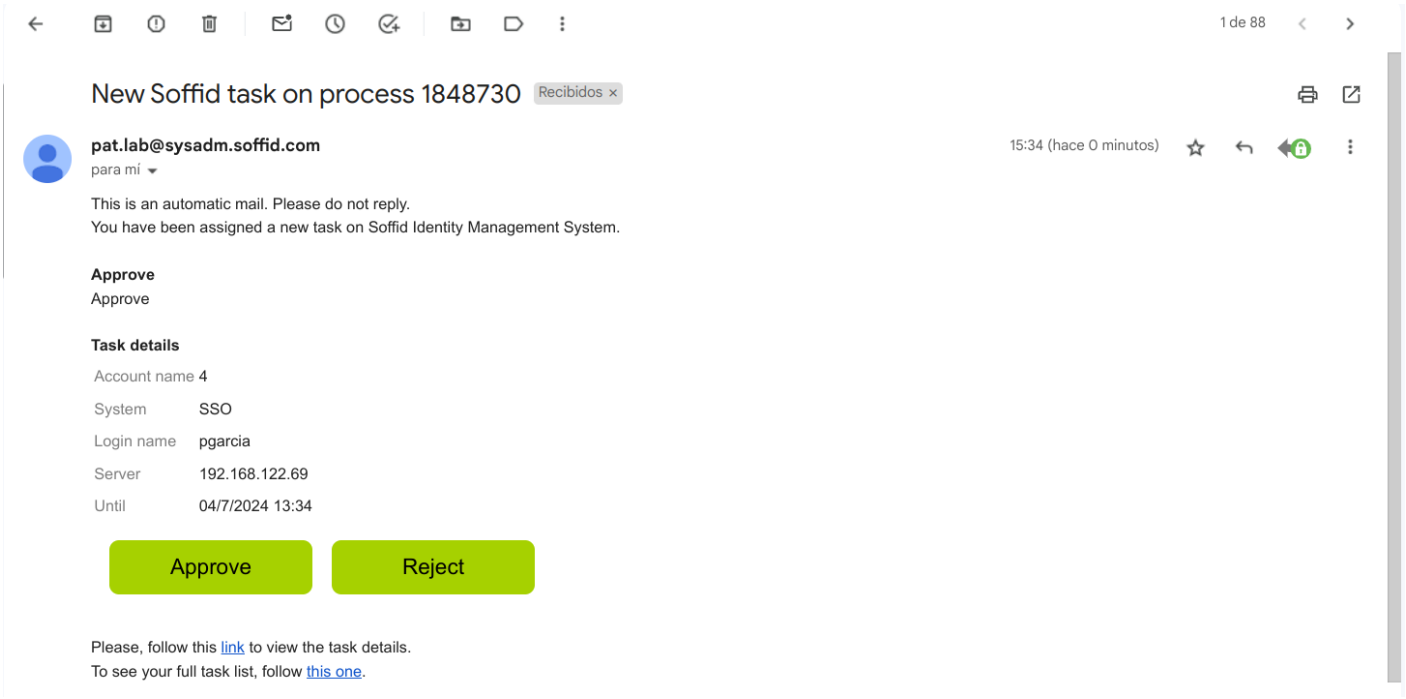
**Permissions**

| User | Application | Permission |
|---|---|---|
| ckelp Casey Kelp | Operation/Business 2 | Tester Tester role |
| ckelp Casey Kelp | Operation/Business process/ad | che01-10200 Headquarters |

Approve Deny

Please, follow this link to view the task details.

To see your full task list, follow this one.




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