

Self service portal examples

Introduction

Here we will try to explain some user cases about different types of process to know how that processes work. That processes will be a basic user cases, but you will be able to define process as much complex as your business needs.

For more information about the process definition you can visit the [BPM Editor chapter](#).

The users configured like initiators in a User management process or in a Permission management process will be able to launch those processes. Those operations will be able to be performed from My Requests option.

User management

Update my data

Example

Process used to request to update my user data.

<https://www.youtube.com/embed/SQTNpa1Zy4?rel=0>

User request

Process uses to request to add, delete, modify or disable any user. That kind of process will be able to launch for users with the proper permissions that will be expesified on the process definition.

Example

Request to update the primary group of a user, and the admin user rejects that request.

<https://www.youtube.com/embed/1YsQzhsbt8Y?rel=0>

Example

Request to update the primary group of a user, and the admin user approves that request.

<https://www.youtube.com/embed/QtxawR-ypWo?rel=0>

Example

Request to create a new user. That workflow uses the Detect duplicated user functionality.

<https://www.youtube.com/embed/3UCOAfL71HA?rel=0>

Process management

Permission request

Example

Request to assign permissions to a user.

<https://www.youtube.com/embed/6mR7NawT7aA?rel=0>

Example

Users in charge of assigning or denying permissions, could do that from the mail if Soffid is configured in that way. Users will receive an email similar to the following one:

DueDate:

Permissions	User	Application	Permission
	ckelp Casey Kelp	Operation/Business 2	Tester Tester role
	ckelp Casey Kelp	Operation/Business process/ad	che01-10200 Headquarters

Approve

Deny

Please, follow this [link](#) to view the task details.

To see your full task list, follow [this one](#).

New Soffid task on process 1848730

Recibidos x

pat.lab@sysadm.soffid.com

para mí ▾

This is an automatic mail. Please do not reply.

You have been assigned a new task on Soffid Identity Management System.

Approve

Approve

Task details

Account name 4

SystemSSO

Login namepgarcia

Server192.168.122.69

Until04/7/2024 13:34

Approve

Reject

Please, follow this [link](#) to view the task details.

To see your full task list, follow [this one](#).

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