How to install and addon in Soffid 3 and 4

Installation

Introduction

To use an addon in Soffid, you must download and install it in the Console. There are two ways to do this.

1. The first option is to use the **Soffid 4 marketplace**. You can download and upload it directly from the Licence and plugin page.

2. The second option is to download the file from the Soffid **download** page and then **upload** it to the Console.

Soffid 4 marketplace

> Soffid 4 allows you to install and update plugins through the new Addons marketplace feature.

> To access the marketplace, you must have a valid token to use Soffid and have configured the Console via https. Please check the License and plugin page.

1. Please **log in** to IAM Console.

> You need to be an **administrator** user of the Soffid console or a user with permission to upload addons.

>

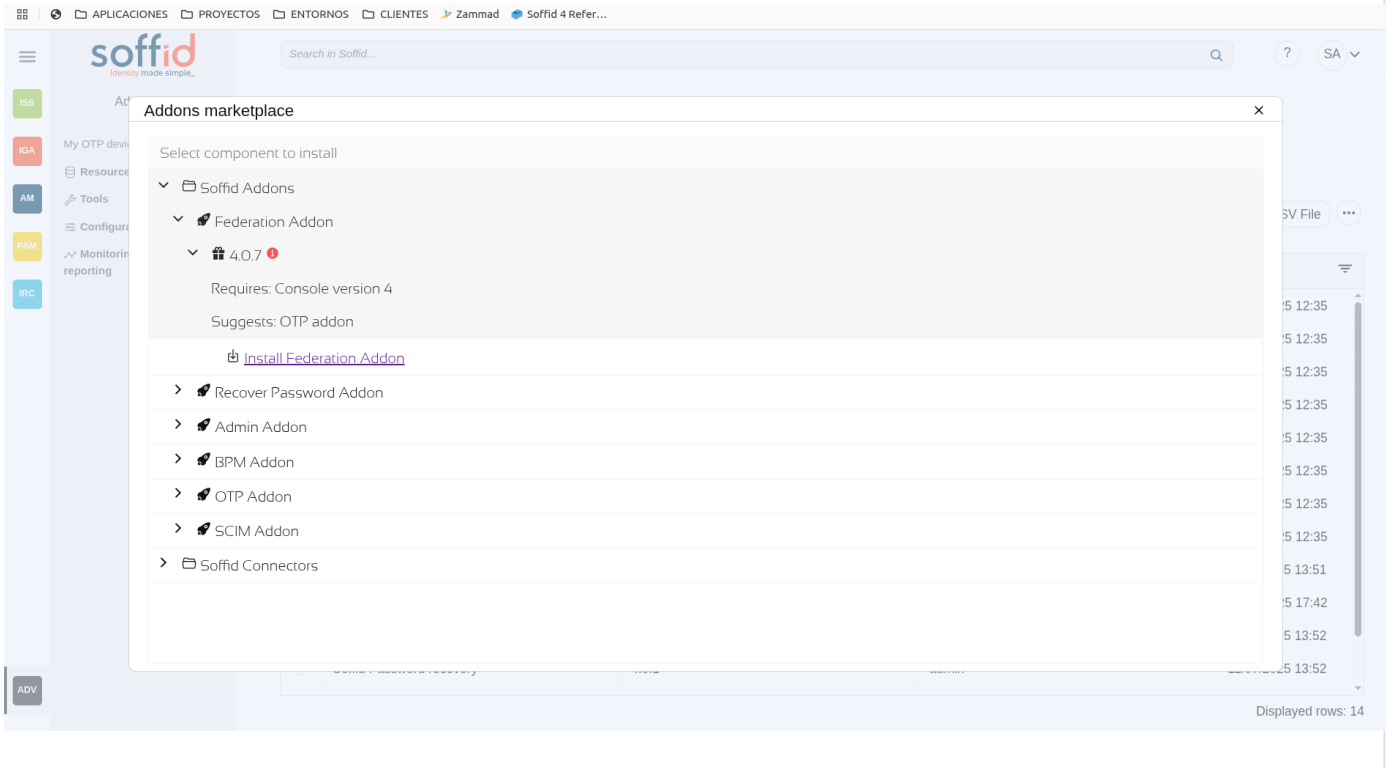
> It is recommended to upload the addons to the**master**, this is the way to maintain updated all, master and tenants if there are.

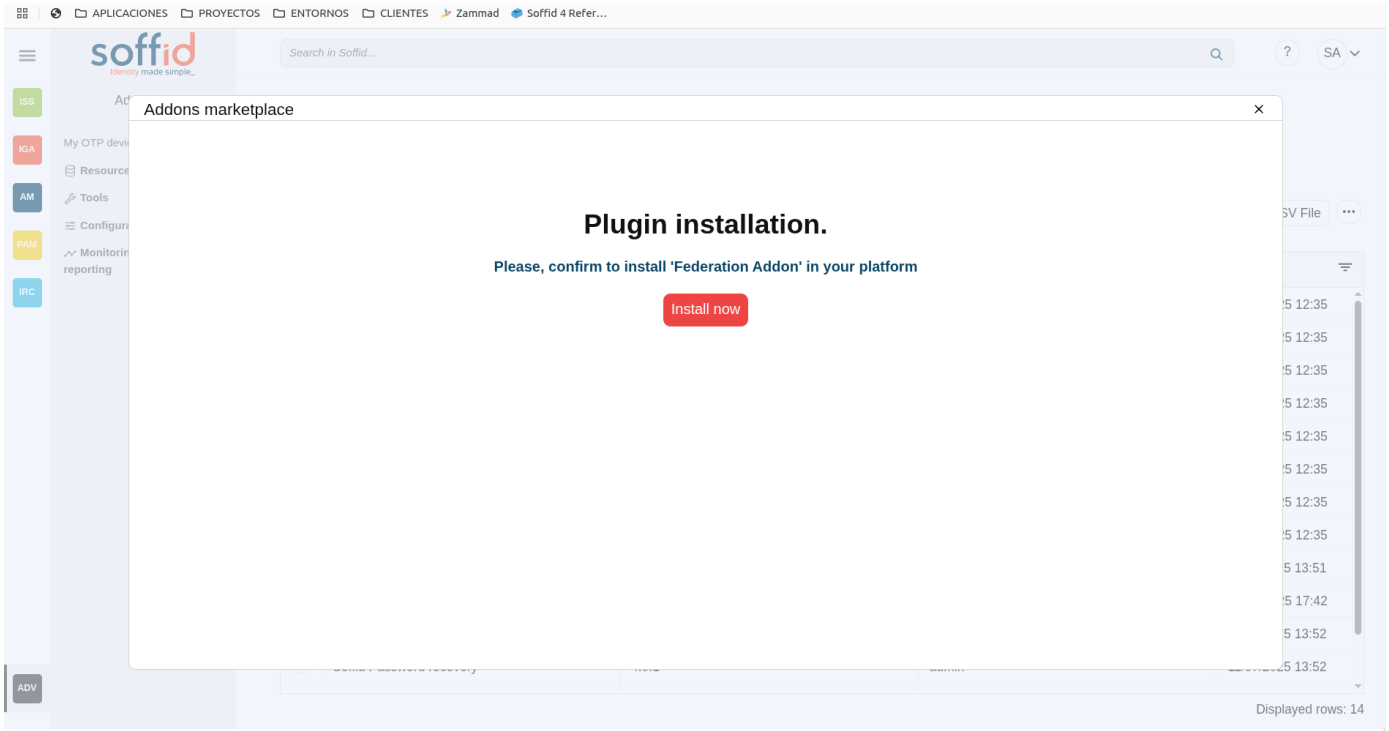
2. In the Soffid console, please **go to** the License and plugin page.

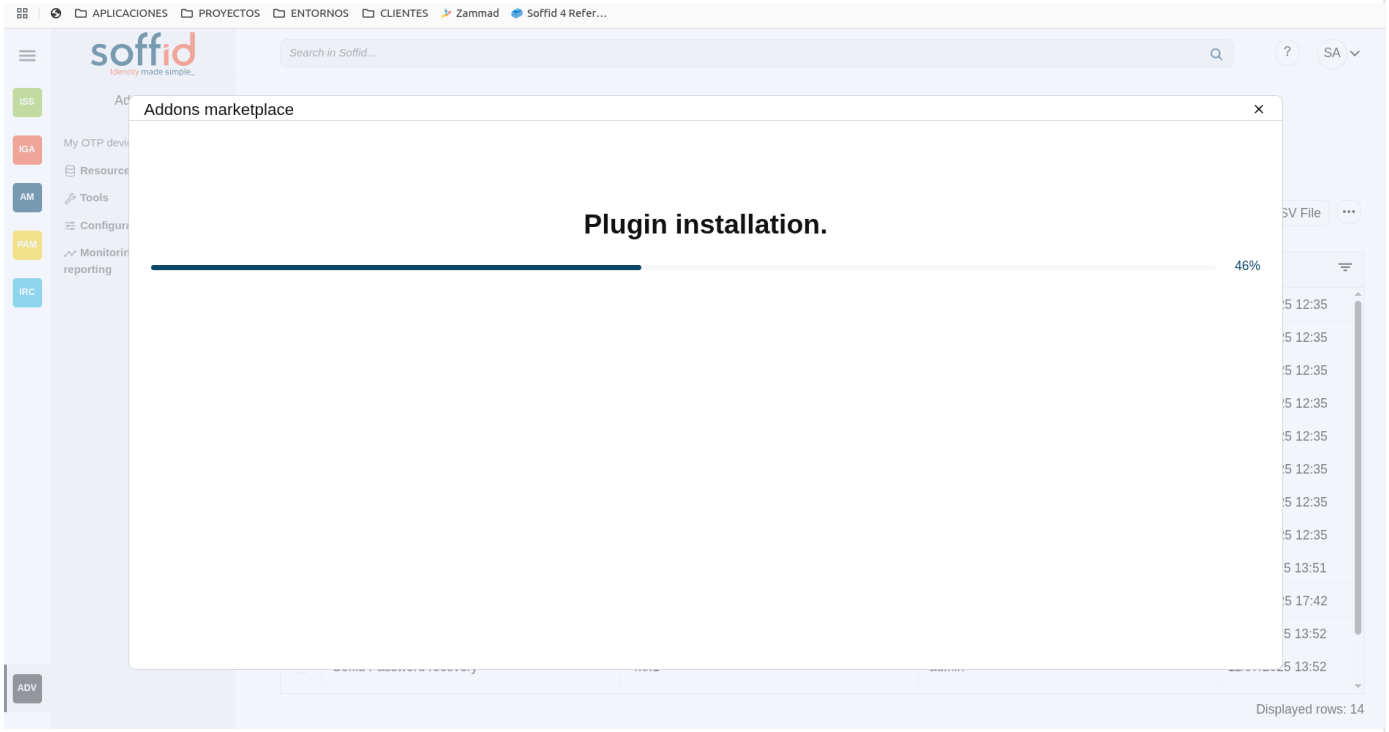
`Main Menu > Configuration > Global Settings > License and plugin`

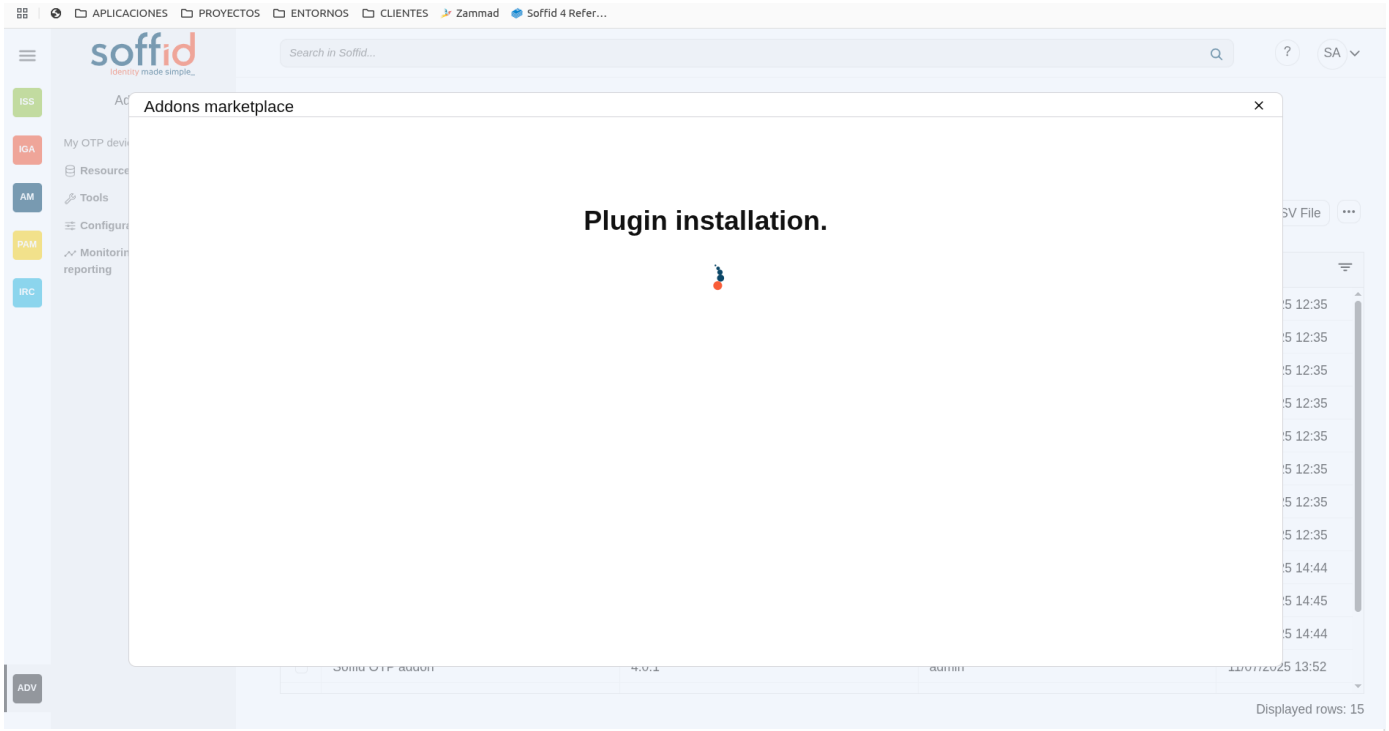
3. Then, click the add button "**Add new**" button, open the "Soffid Addons" secction and select the "Instlla addon" option, Soffild will upload the addon file.

Image



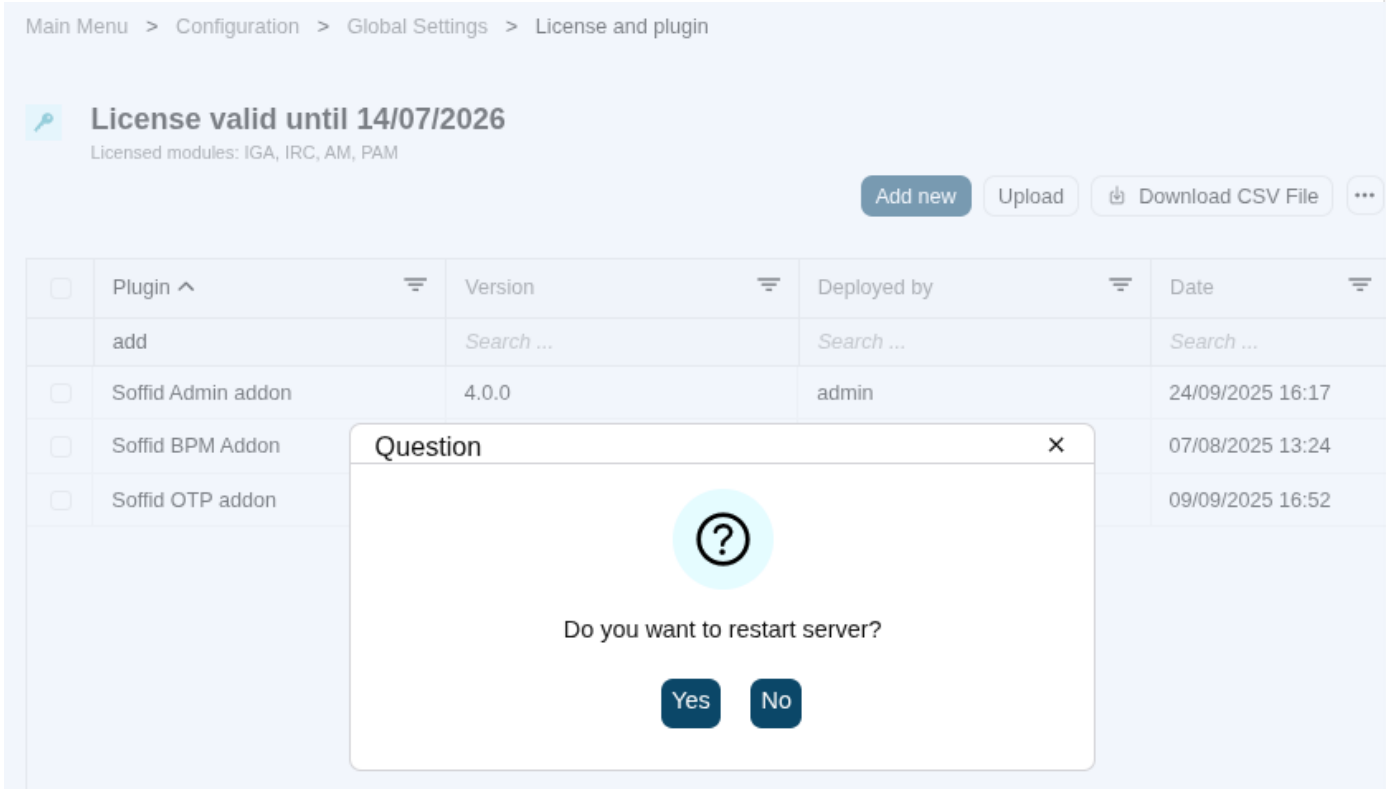

APLICACIONES
PROYECTOS
ENTORNOS
CLIENTES
Zammad
Soffid 4 Refer...
Search in Soffid...
SA
Addons marketplace
Plugin installation.
Please, confirm to install 'Federation Addon' in your platform
Install now
Displayed rows: 14


APLICACIONES
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Soffid 4 Refer...
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Addons marketplace
Plugin installation.
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4. Finally, when the addon is installed, the Consola has to be **restarted**, a popup will be displayed to perform this action, you can choose to do it now or later.

Image



5. Once the Soffid console has restarted, you can **check** if the plugin was correctly uploaded on the "License and plugins" page.

Main Menu > Configuration > Global Settings > License and plugin

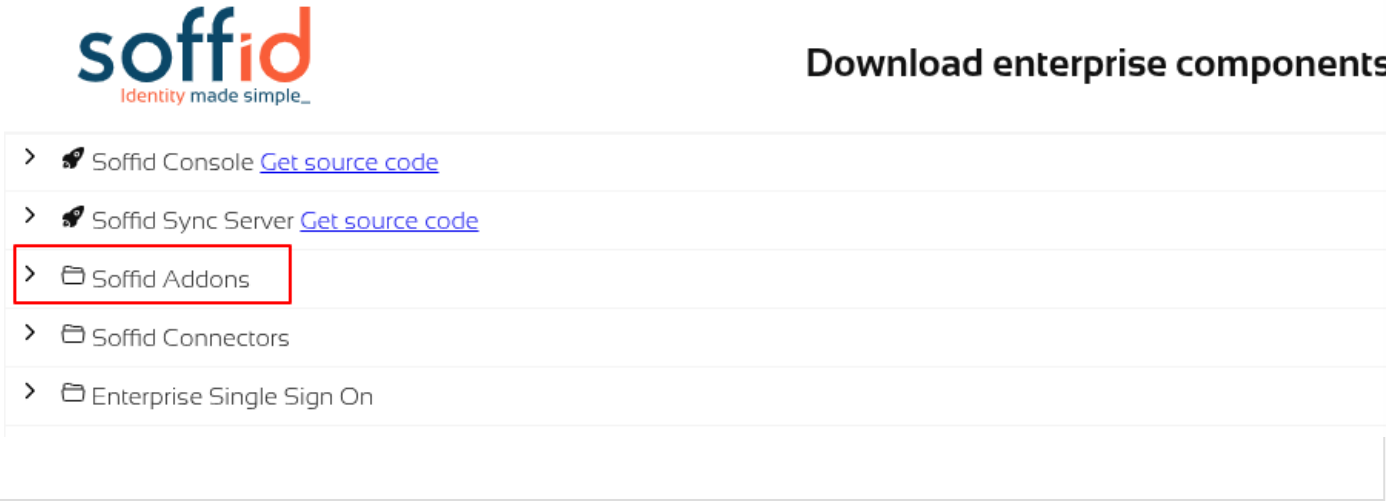
6. Now, you can **configure** the addon.

Download an upload

1. You could **download** the addon at the following link http://www.soffid.com/download/enterprise/ if you have a Soffid user with authorization, or in the following http://download.soffid.com/download/ by registering.

The addons are in the Addon seccion.

Image



2. Once the addon is downloaded, please **log in** to IAM Console.

> You need to be an **administrator** user of the Soffid console or a user with permission to upload addons.

> It is recommended to upload the addons to the **master**, this is the way to maintain updated all, master and tenants if there are.

3. In the Soffid console, please **go to** the License and plugin page.

Soffid 3:

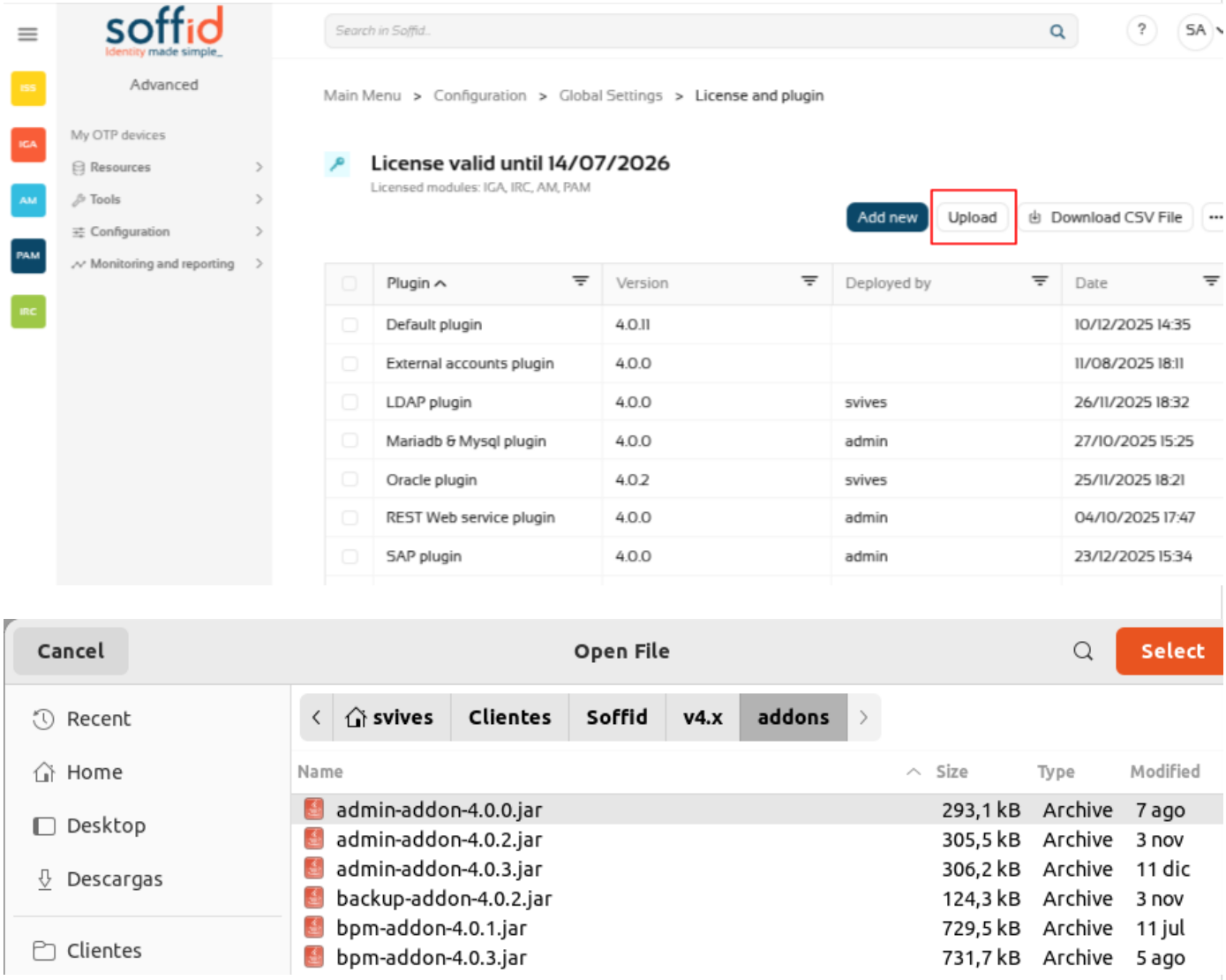
Main Menu > Administration > Configuration > Global Settings > Plugins

Soffid 4:

Main Menu > Configuration > Global Settings > License and plugin

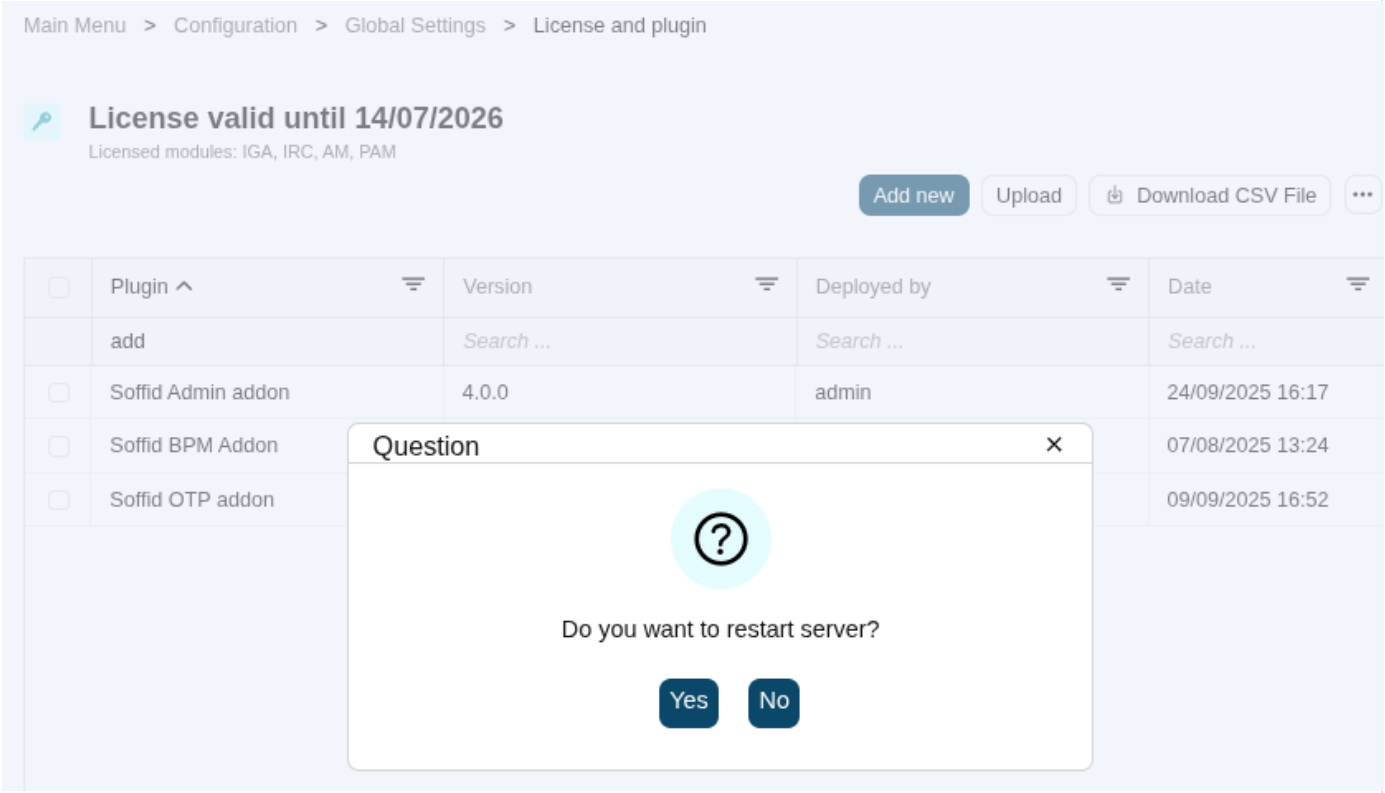
4. Then, click the add button "**Upload**" and pick the file and click the "Select" button and Soffild will upload the addon file.

Image



5. Finally, when the addon is installed, the Consola has to be **restarted**, a popup will be displayed to perform this action, you can choose to do it now or later.

Image



6. Once the Soffid console has restarted, you can **check** if the plugin was correctly uploaded on the "License and plugins" page.

> Main Menu > Configuration > Global Settings > License and plugin

7. Now, you can **configure** the addon.

Revision #3
Created 24 December 2025 10:54:16 by Sion Vives
Updated 26 February 2026 12:31:09 by David Gómez